

## SBCTA Lilac to Rancho Double Track Community Meeting July 19, 2017

### Summary

The San Bernardino County Transportation Authority (SBCTA) and Southern California Regional Rail Authority (SCRRA/Metrolink) collaborated to provide the cities of Rialto and San Bernardino with a station – style, interactive open house focused on the Lilac to Rancho Double Track Project (Project). The team educated guests about the Project, its progress and answered questions related to the Rialto Station, right-of-way, environmental impacts, project limits, grade crossings, and quiet zones.

Approximately 12 stakeholders attended and expressed satisfaction with SBCTA's efforts in keeping the community informed about the Project including Mr. Azzam Jabsheh with the City of Rialto. Concerns included right-of-way, train noise, quiet zones, grade crossings, and the misconception of a new railroad corridor being introduced.

Stakeholders along Lilac Avenue were concerned their property would be acquired as part of the Project. **The team explained the improvements are all located within Railroad and City street right-of-way.** Two stakeholders were concerned there would be increased noise in the event of two trains passing at the same time. **The team explained a noise and vibration study is being conducted to determine where sound walls would be placed.**

Overall, people were pleased to learn about the Quiet Zone and Grade Crossing Improvement. One stakeholder said “I [she] always feels uncomfortable when passing through a crossing because I cannot see the vehicles on the other side over the “hump.” Another stakeholder asked “Will this involve the introduction of a new railroad corridor?” and the team was

able to explain to them the Project would introduce a second track within the existing railroad corridor, not an additional or new corridor.

All stakeholders preferred the underpass station option and expressed having “bad experiences with overpasses at other locations” (i.e., elevators out of order, power outage, visual impact).

### **Outreach Efforts:**

- Held Facebook Live event during open house to provide information to those who were unable to attend as well as to create an interactive platform for the community to comment and ask questions
  - As of July 21, the video from the Facebook Live event of the meeting has resulted in a reach of 1426 people and includes 474 views, 47 comments, 5 shares
- Hand delivered flyers, fact sheets, and invitations to 2,500 stakeholders within the radius of the station
- Mailed meeting invitation to surrounding businesses and first responders
- Handed out flyers, fact sheets, and invitations at Rialto train station from 5:00 a.m. – 8:00 a.m. the week before the open house
- Presented meeting information at City of Rialto Council Board meeting as well as to engineering staff at the City of San Bernardino
- Emailed invitations to City of Rialto and City of San Bernardino Public Information Officers
- Uploaded meeting information on the SBCTA, Metrolink, City of Rialto and City of San Bernardino websites as well as social media sites