

### Coordinated Plan Purposes

- Identifies transportation gaps and needs for target populations
  - Older adults; persons with disabilities; persons of low income; veterans; persons experiencing homelessness; tribal members
- Develops strategies to improve mobility
- Supports funding requests
  - FTA Section 5310 program
  - Omnitrans Measure I Regional Mobility Partnership Program
  - Additional discretionary grant programs
- Encourages coordination and partnerships



San Bernardino County  
Coordinated  
Transportation Plan

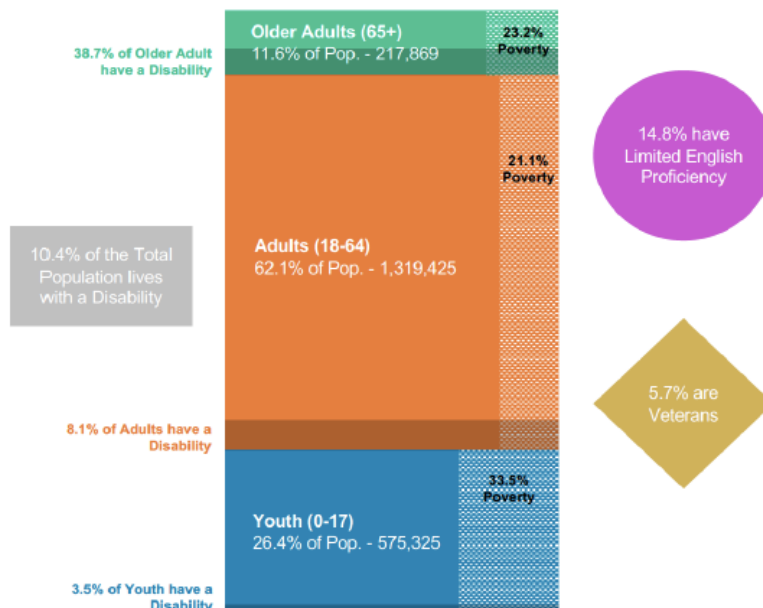
### Coordinated Plan Requirements

- Required by Federal statute (FAST Act)
- Developed by SBCTA and updated every four years
- Targeted to key populations across San Bernardino County
  - Older adults; persons with disabilities; persons of low income; veterans; persons experiencing homelessness; tribal members
- Must be locally developed and include participation by target populations

## Who Does This Plan Concern?

### San Bernardino County Population – 2,217,398

25.2% under 150% of Federal Poverty Level (533,822 Low-Income Residents)



Data sources: Total Population – CA Department of Finance. All others – American Community Survey 2018 1-year estimates.

### Outreach Process

#### Phase I: Summer

##### Agency Interviews

- Stakeholder Interviews by phone/Zoom
  - 25 agencies/ organizations across County
  - 2 presentations to IEDC
  - 1 presentation to PASTACC
  - 1 presentation to Homeless Partnership

#### Phase II: Winter

##### E-Survey

- 286 Responses
  - 60 respondents from 37 agencies
  - 226 General Public
  - 1 Spanish language

#### Phase III: March 8-12

##### Virtual Open House

- Findings/Info
- Prioritization survey

##### Live Transportation Strategies Workshop

**March 9, 2021 | 11 am**

- Feedback on strategies

[gosbcta.com/coordinatedplan](https://gosbcta.com/coordinatedplan)

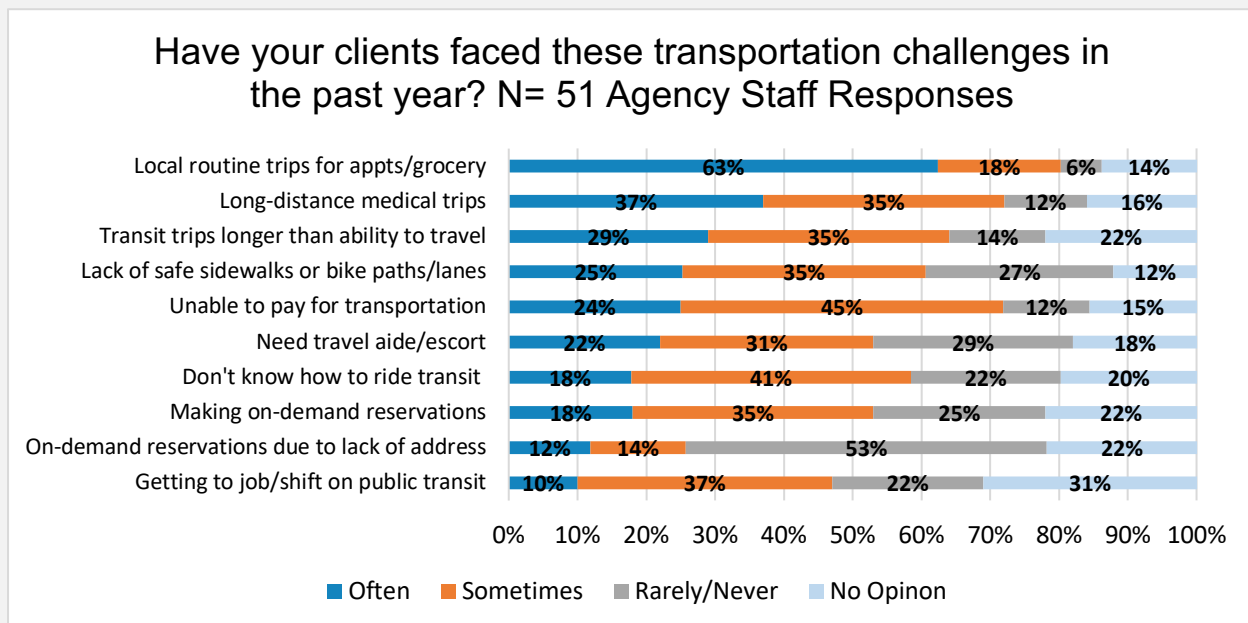
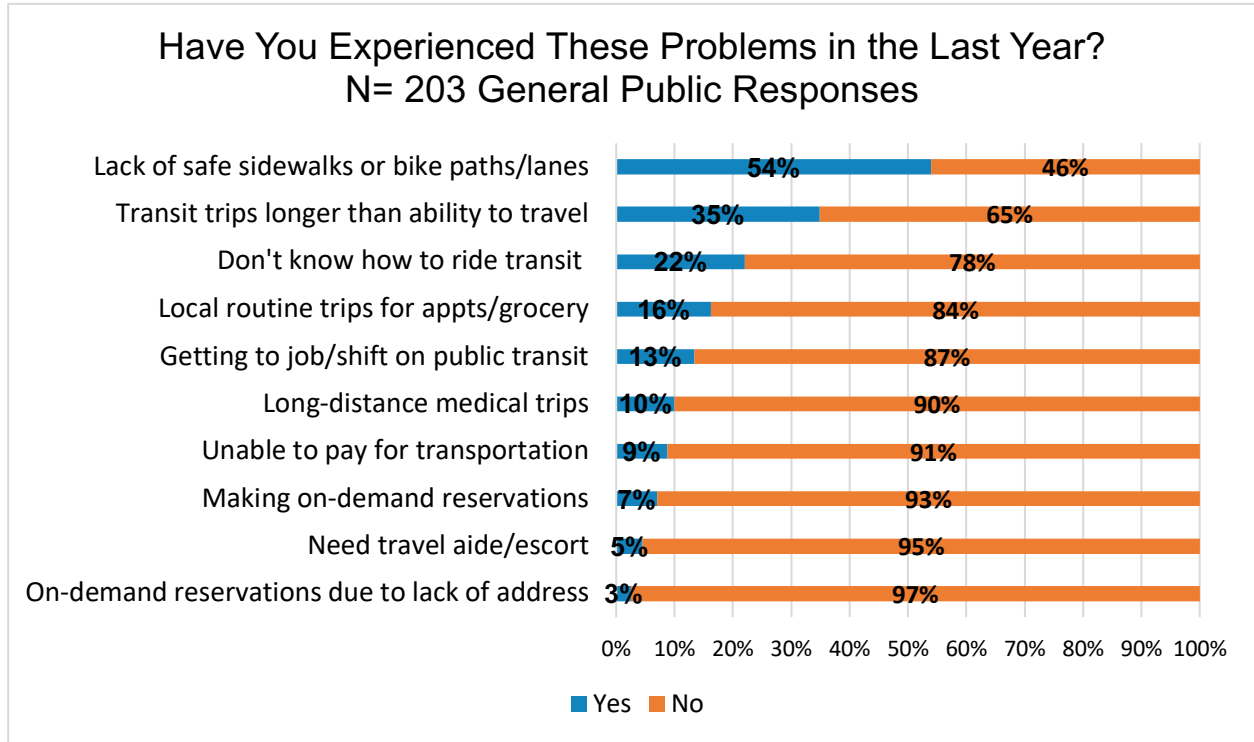
### Interview Findings on Consumer Needs

1. Long trips across regions and counties.
2. Hard to serve areas and pockets of need.
3. Limited/uneven awareness of transit information, tools, education or training opportunities.
4. Need for specialized transportation for medically compromised, elderly, persons with disabilities.
5. Improvements and enhancements needed for existing public transit and paratransit services.
6. Specialized and unique trip needs exist by population groups.
7. Continual need for fare assistance, subsidy and mileage reimbursement programs.

### Interview Findings on Agency Needs

1. Need for increased funding for COVID-related response and to address increased needs due to COVID.
2. Need to support/promote capacity-building.
3. Need for sustainability and operating funding.
4. Limited/uneven Information about transit; need to train front line staff about transit and transit information.

## E-Survey Findings on Needs



### Summary of Outreach Findings on Needs, Gaps, and Opportunities

1. Public transit is critical for target populations— Need to protect and enhance.
2. Specialized transit serves trips public transit can't/shouldn't. Need to build capacity, promote and encourage.
3. There is limited awareness of transit and transit tools/information at individual (general public) and systems level (agency stakeholders).
4. Ongoing challenge of long-distance trips across regions and county lines, particularly to access healthcare, services, and employment.
5. Specialized and unique trips needs exist by target population groups.
6. County includes hard to serve areas and pockets of needs.
7. Programs and support for low-income individuals needed, should be protected and funded: mileage reimbursement, subsidy programs, transit passes, etc.
8. Pedestrians and cyclists concerned about safety and infrastructure.

PUBLIC TRANSIT—HUMAN SERVICES TRANSPORTATION COORDINATION PLAN FOR SAN BERNARDINO COUNTY, 2021-2025

#### San Bernardino County

### Public Transit Systems

Showing County Transit Service Areas

