



AGENDA

PASTACC

PUBLIC AND SPECIALIZED TRANSPORTATION ADVISORY AND COORDINATION COUNCIL

An advisory body to the San Bernardino County Transportation Authority addressing public transit and specialized transportation needs, issues and opportunities.

June 8, 2026

10:00 AM

LOCATION:

**San Bernardino County Transportation Authority
First Floor Lobby Board Room
1170 W. 3rd Street, San Bernardino, CA 92410**

TELECONFERENCING WILL BE AVAILABLE AT THE FOLLOWING LOCATIONS:

Basin Transit Operations Center: 62405 Verbena Road, Joshua Tree, CA 92252
Mountain Transit Maintenance Facility: 170 Business Center Drive, Big Bear Lake, CA 92315
Needles City Council Chambers: 1111 Bailey Avenue, Needles, CA 92363
Victor Valley Transit Authority: 17150 Smoke Tree Street, Hesperia, CA 92345

- I. PASTACC CALL TO ORDER, Introductions**
PASTACC Chair / Vice-Chair

- II. APPROVAL OF PASTACC MINUTES, March 9, 2026** *Action*
Approve Minutes for PASTACC meeting dated March 9, 2026.
Chair / Vice Chair

- III. SBCTA MOBILITY NEEDS PUBLIC HEARING** *Information*
SBCTA's public hearing to gather input on unmet transit needs in San Bernardino County.
PASTACC Chair

- IV. RIDEKO ON-DEMAND OPERATIONS** *Information*
Receive a presentation on RideCo's on-demand services.
Jared Moore, RideCo

- V. SAN BERNARDINO ADA SELF-EVALUATION AND TRANSITION PLAN** *Information*
Receive a presentation and update on the San Bernardino Americans with Disabilities Act Self-Evaluation and Transition Plan.
Andrea Breault, AMMA Transit Planning
- VI. SAN BERNARDINO COORDINATED TRANSPORTATION PLAN** *Information*
Receive a presentation and update on the San Bernardino Coordinated Transportation Plan.
Dennis Brooks, AMMA Transit Planning
- VII. FEDERAL TRANSIT ADMINISTRATION §5310 GRANT PROGRAM** *Information*
Receive an update on the §5310 Grant Program Call-for-Projects.
Dennis Brooks, AMMA Transit Planning
- VIII. MEASURE I EDUCATION** *Information*
Receive a presentation on the digital toolkit for SBCTA’s Measure I Education.
Erika Ortiz and Otis Greer, SBCTA
- IX. SBCTA TRANSIT EDUCATIONAL INITIATIVES** *Information*
Receive an update on transit educational initiatives.
Mairany Anaya, SBCTA
- X. MULTIMODAL UPDATE** *Information*
Receive an update on multimodal matters.
Nicole Soto, SBCTA
- XI. ANNOUNCEMENTS AND MEMBER REPORTS ON ITEMS OF INTEREST** *Information*
All
- XII. PUBLIC COMMENT**
Comments related to PASTACC Agenda.

Upcoming Free Fare Days

Throughout San Bernardino County:

Clean Air Day – October 7

In the San Bernardino Mountains and Desert communities:

Dump the Pump Day – June 18

Rural Transit Day – July 16

Car-Free Day – September 22

Clean Air Day – October 7

NEXT PASTACC MEETING:

SEPTEMBER 14, 2026

LOCATION:

SAN BERNARDINO COUNTY TRANSPORTATION AUTHORITY
FIRST FLOOR LOBBY BOARD ROOM
1170 W. 3RD STREET, SAN BERNARDINO, CA

Generally, quarterly at 10:00 a.m. with some variation, now on the second Monday of the month.

To confirm PASTACC meeting dates and locations, please call SBCTA: (909) 884-8276

Meeting dates will be noticed to those registered for PASTACC mailings.

To register for PASTACC mailings, please contact:

Dennis Brooks: Dbrooks@AmmaTransitPlanning.com

We are happy to make reasonable accommodations for participants attending PASTACC meetings in need of such.

Please advise us of special needs no less than 72 hours prior to the meeting so that the appropriate accommodations can be arranged.

Contact AMMA Transit Planning at Mail@AmmaTransitPlanning.com

Meeting Procedures and Rules of Conduct

Meeting Procedures - The Ralph M. Brown Act is the state law which guarantees the public's right to attend and participate in meetings of local legislative bodies. These rules have been adopted by the Board of Directors in accordance with the Brown Act, Government Code Sec. 54950 et seq., and shall apply at all meetings of the Board of Directors and Policy Committees.

Accessibility & Language Assistance - The meeting facility is accessible to persons with disabilities. A designated area is reserved with a microphone that is ADA accessible for public speaking. A designated section is available for wheelchairs in the west side of the boardroom gallery. If assistive listening devices, other auxiliary aids or language assistance services are needed in order to participate in the public meeting, requests should be made through the Clerk of the Board at least three (3) business days prior to the Board meeting. The Clerk can be reached by phone at (909) 884-8276 or via email at clerkoftheboard@gosbcta.com and the office is located at 1170 W. 3rd Street, 2nd Floor, San Bernardino, CA.

Service animals are permitted on SBCTA's premises. The ADA defines service animals as dogs or miniature horses that are individually trained to do work or perform tasks for people with disabilities. Under the ADA, service animals must be harnessed, leashed, or tethered, unless these devices interfere with the service animal's work, or the individual's disability prevents using these devices. In that case, the individual must maintain control of the animal through voice, signal, or other effective controls.

Members of the Board of Directors and any Policy Committee with a disability may participate in any meetings of their respective legislative bodies by remote participation as a reasonable accommodation in accordance with Government Code Sec. 54953(c).

Accesibilidad y asistencia en otros idiomas - Las personas con discapacidad pueden acceder a la sala de reuniones. Se reserva una zona designada con un micrófono accesible que cumple con los requisitos de la ADA para hablar en público. Una sección designada está disponible para sillas de ruedas en el lado oeste de la galería de la sala de reuniones. Si se necesitan dispositivos de ayuda auditiva, otras ayudas auxiliares o servicios de asistencia en otros idiomas para participar en la reunión pública, las solicitudes deben presentarse al Secretario de la Junta al menos tres (3) días hábiles antes de la fecha de la reunión de la Junta. Puede comunicarse con el Secretario llamando al (909) 884-8276 o enviando un correo electrónico a clerkoftheboard@gosbcta.com. La oficina se encuentra en 1170 W. 3rd Street, 2nd Floor, San Bernardino, CA.

Los animales de servicio están permitidos en las instalaciones de SBCTA. La ADA define a los animales de servicio como perros o caballos miniatura que son entrenados individualmente para hacer trabajo o realizar tareas para personas con discapacidades. Según la ADA, los animales de servicio deben tener un arnés o ser atados, a menos que estos dispositivos interfieran con el trabajo del animal de servicio, o que la discapacidad de la persona impida el uso de estos dispositivos. En ese caso, la persona debe mantener el control del animal a través de su voz, señales u otros controles efectivos.

Los miembros de la Junta Directiva y de cualquier Comité de Políticas que tengan una discapacidad podrán participar en cualquier reunión de sus respectivos órganos legislativos mediante participación remota como una adaptación razonable de conformidad con el artículo 54953(c) del Código de Gobierno.

Agendas – All agendas are posted at www.gosbcta.com/board/meetings-agendas/ at least 72 hours in advance of the meeting. Staff reports related to agenda items may be reviewed online at that web address. Agendas are also posted at 1170 W. 3rd Street, 1st Floor, San Bernardino at least 72 hours in advance of the meeting.

Agenda Actions – Items listed on both the “Consent Calendar” and “Discussion” contain recommended actions. The Board of Directors will generally consider items in the order listed on the agenda. However, items may be considered in any order. New agenda items can be added and action taken as provided in the Ralph M. Brown Act Government Code Sec. 54954.2(b).

Closed Session Agenda Items – Consideration of closed session items excludes members of the public. These items include issues related to personnel, pending litigation, labor negotiations and real estate negotiations. Prior to each closed session, the President of the Board or Committee Chair (“President”) will announce the subject matter of the closed session. If reportable action is taken in closed session, the President shall report the action to the public at the conclusion of the closed session.

Public Testimony on an Item – Members of the public are afforded an opportunity to speak on any listed item. Individuals in attendance at SBCTA who desire to speak on an item may complete and turn in a "Request to Speak" form, specifying each item an individual wishes to speak on. Individuals may also indicate their desire to speak on an agenda item when the President asks for public comment. When recognized by the President, speakers should be prepared to step forward and announce their name for the record. In the interest of facilitating the business of the Board, speakers are limited to three (3) minutes on each item. Additionally, a twelve (12) minute limitation is established for the total amount of time any one individual may address the Board at any one meeting. The President or a majority of the Board may establish a different time limit as appropriate, and parties to agenda items shall not be subject to the time limitations. Any individual who wishes to share written information with the Board may provide 35 copies to the Clerk of the Board for distribution. If providing written information for distribution to the Board, such information must be emailed to the Clerk of the Board, at clerkoftheboard@gosbcta.com, no later than 2:00 pm the day before the meeting in order to allow sufficient time to distribute the information. Written information received after the 2:00 pm deadline will not be distributed. Information provided as public testimony is not read into the record by the Clerk. Consent Calendar items can be pulled at Board member request and will be brought up individually at the specified time in the agenda. Any consent item that is pulled for discussion shall be treated as a discussion item, allowing further public comment from any members of the public who haven't already commented on the item during the meeting.

Public Comment –An opportunity is also provided for members of the public to speak on any subject within the Board’s jurisdiction. Matters raised under “Public Comment” will not be acted upon at that meeting. See “Public Testimony on an Item” and “Agenda Actions”, above.

Disruptive or Prohibited Conduct – If any meeting of the Board is willfully disrupted by a person or by a group of persons so as to render the orderly conduct of the meeting impossible, the President may recess the meeting or order the person, group or groups of person willfully disrupting the meeting to leave the meeting or to be removed from the meeting. Disruptive or prohibited conduct includes without limitation addressing the Board without first being recognized, not addressing the subject before the Board, repetitiously addressing the same subject, failing to relinquish the podium when requested to do so, bringing into the meeting any type of object that could be used as a weapon, including without limitation sticks affixed to signs, or otherwise preventing the Board from conducting its meeting in an orderly manner.

Your cooperation is appreciated!

**Public and Specialized Transportation and Coordination Council (PASTACC)
Meeting Minutes, March 9, 2026 at the San Bernardino SBCTA Board Room**

Attendees:

Voting Member Participants

Anthesis: Shawn Prokopec, Brittney Dockstader

Basin Transit: Cheri Holsclaw

Department of Aging and Adult Services (DAAS): Danielle De Los Santos

Foothill AIDS Project: DeAngelo Stowers

Mountain Transit: Noemi Anaya

Reach Out Morongo Basin: Robin Schlosser

Omnitrans: Ben Nolan

Victor Valley Transit Authority (VVTA): Marie Downing

Other Participants

Inland Caregiver Resource Center: Jaritza Mendoza

VIP, Inc.: Leveanna Thomas, Shirley Yamano

Staff Support

AMMA Transit Planning: Dennis Brooks, Nikita Bitra, Andrea Breault (remote)

SBCTA – Nancy Strickert, Mairany Anaya, Nicole Soto, Jennifer Joo, Victor Lopez

Not Present

City of Needles

San Bernardino Department of Public Works

Loma Linda University Health

I. PASTACC CALL TO ORDER

The meeting was called to order at 10:04 a.m. by Vice Chair Robin Schlosser, Chair Sandy Benson is not present.

No public comment.

II. APPROVAL OF PASTACC MINUTES December 8, 2025

- Motion to approve: Mary Downing, VVTA
- Second: Ben Nolan, Omnitrans
- Approved unanimously

Robin mentions that membership matters are Item #3 and will receive an update from Nancy Strickert.

III. MEMBERSHIP MATTERS

Nancy Strickert, SBCTA – The At-Large memberships for Foothill Aids and Anthesis are expiring in September, so if they are still interested, they can inform Nancy Strickert by email or phone.

IV. REVIEW OF PASTACC GOALS

Dennis Brooks, AMMA – PASTACC has convened an Ad-Hoc committee to review the PASTACC bylaws. The committee reviewed the bylaws and submitted suggestions for improvement. The bylaws include the overarching goals of PASTACC, presented at the meeting for the full membership to provide comments for revisions. The PASTACC goals are:

- Goal 1 – To provide efficient, responsive, coordinated, affordable transportation services to older persons, persons with disabilities and person with limited needs by developing, increasing, expanding, improving, or enhancing transportation services for these people.
- Goal 2 –To provide transportation services fairly to persons in rural, as well as urban areas to clients and social service agencies and to persons who are not represented by an agency, but who are in need of transportation services.
- Goal 3 - To assist government, non-government, and non-profit social service agencies and organizations in providing transportation services for their clients by supplementing currently available transportation-related funds.
- Goal 4- To develop educational and marketing program assistance targeted to social service agencies, transportation providers, and consumers that will lead to effective use of services.

Nancy Strickert suggested to revise Goal to “persons in rural and urban areas” for clarity. No further comments were received. The revised PASTACC bylaws will be presented to PASTACC at a later date.

V. SAN BERNARDINO ADA SELF-EVALUATION AND TRANSITION PLAN

Andrea Breault, AMMA - provided an overview of the ADA planning process undertaken by SBCTA. Andrea explained why the Plan is required and noted that SBCTA’s programs, policies and the Santa Fe Depot must be ADA compliant. Development of the ADA Plan included focused stakeholder engagement where human services agencies representing persons with disabilities were asked to evaluate the SBCTA website and attend a public meeting at SBCTA to provide feedback. That feedback will be incorporated into the draft plan, then presented to the public for comment.

VI. SAN BERNARDINO COORDINATION PLAN UPDATE

Dennis Brooks, AMMA - presented an update on the status and recent activities for the Public Transit-Human Services Coordinated Transportation Plan. Dennis reviewed the required components of the Plan and presented the goals and strategies that were developed to meet the mobility needs of target populations. Information was provided on the details of the upcoming Strategy Prioritization Workshop and how the group can participate.

Nancy Strickert had a comment on Goal 2. Nancy suggested that rail cars should be mentioned in terms of capital funding.

VII. FTA SECTION 5310 GRANT PROGRAM

Dennis Brooks, AMMA – provided an update on the Victor Valley 5310 and Caltrans 5310 processes. Caltrans administers 5310 funds for rural and small urban areas across the state and for the Riverside-San Bernardino Large UZA. A coordinated call-for-projects and grant administration between SBCTA and VVTA is being implemented for the Victorville-Hesperia Large UZA, that was released in January.

Updates from most recent Caltrans 5310 awards included successful applications by Reach Out Morongo Basin and Basin Transit for rural applicants as well as for Omnitrans, Lutheran Social Services and OPARC for the Large Urban process. In total, almost \$2.8 million in funding was awarded to San Bernardino County applicants.

For the Victor Valley, applications were due on March 4, 2026. Applications were received from VIP Solutions, VVTA, Foothill Aids and the Victor Valley Community Services Council. Projects are expected to begin service on July 1, 2026.

VIII. SBCTA TRANSIT EDUCATION INITIATIVES

Mairany Anaya, SBCTA – provided an update on the upcoming Senior Transit Webinar that will be hosted on March 18, 2026, in collaboration with SBCTA, Omnitrans and the Inland Caregiver Resource Center. The webinar is designed especially for seniors and those who care about them. The webinar will explore how to plan trips, what transit resources are available across San Bernardino County, and answer questions about riding the bus.

Comments were received to correct the day of the week (Wednesday) on the webinar flyer.

IX. MULTI-MODAL UPDATE

Nicole Soto, SBCTA – Announced that transit is free on Earth Day (April 22nd). Graphics and flyers will be used as promotions through SBCTA and the transit operators. Another free fare day will occur on June 18th for Dump the Pump Day in the mountain and desert areas. Nicole reminded the group that fares are still free for students, and on the Arrow trains for certain colleges.

X. ANNOUNCEMENTS AND MEMBER REPORTS ON ITEMS OF INTEREST

Dennis Brooks, AMMA - Introduced Nikita Bitra to PASTACC as new addition to the AMMA team.

Robin Schlosser, Reach Out Morongo Basin - Stated that 15,000 trips were delivered by her transportation program through 5310 funding; the highest ridership since Reach Out started transportation in 2007. She also thanked SBCTA for providing free fares to the flying doctors that provide free healthcare to the unhoused.

XI. PUBLIC COMMENT

No public comments were received.

Robin Schlosser announced the schedule of upcoming free fare days:

- Throughout San Bernardino County:
 - Earth Day – April 22
 - Clean Air Day – October 7
- In the San Bernardino Mountains and Desert communities:
 - Earth Day – April 22
 - Dump the Pump Day – June 18
 - Rural Transit Day – July 16
 - Car-Free Day – September 22
 - Clean Air Day – October 7

On-Demand Operations



Presented by Jared Moore, Director West
Jared.moore@rideco.com



Together with RideCo,
transit agencies are
transforming mobility for
today and tomorrow.

- 80+ deployments across North America
- Delivers the industry's best customer success resulting in a 73 Net Promoter Score, 10% above the SaaS-industry average
- Powers the largest on-demand services for paratransit



List of Select RideCo Services:

NYMTA (New York City, NY)

SCUCS (Camden, NJ)

MARTA (Atlanta, GA)

Houston METRO (Houston, TX)

VIA Metropolitan Transit (San Antonio, TX)

SEPTA (Philadelphia, PA)

KCATA (Kansas City, MO)

Metrolink Tulsa (Tulsa, OK)

ABQ Ride (Albuquerque, NM)

Valley Metro (Phoenix, AZ)

RTC Nevada (Las Vegas, NV)

SunTrans (El Paso, TX)

Riverside Transit Agency (Riverside, CA)

Ben Franklin Transit (Tri-Cities, WA)

PARATRANSIT MICROTRANSIT

RideCo's proven track record of reliability and innovation has made us a trusted partner for California agencies.

- 1 City of Gardena
Service Type: Paratransit
- 2 City of Inglewood
Service Type: Microtransit
- 3 City of West Hollywood
Service Type: Microtransit
- 4 Ventura County
Service Type: Microtransit
- 6 Riverside Transit Agency
Service Type: Microtransit/Paratransit
- 7 Los Angeles Clippers
Service Type: Fan Experience
- 8 City of San Gabriel
Service Type: Paratransit
- 9 Sunline Transit Agency
Service Type: Microtransit
- 10 Humboldt Transit Authority
Service Type: Paratransit
- 11 San Bernardino County (OmniTrans)
Service Type: Microtransit
- 12 San Mateo County Transit District
Service Type: Microtransit
- 13 City of Milpitas
Service Type: Microtransit
- 14 San Francisco MTA
Service Type: Paratransit



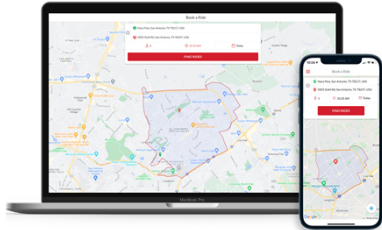
RIDECO | 17 Agencies • 5,000 Daily Rides and Growing • > 1 million rides to date • 95% on-time performance

Enhancing the Passenger Experience



The Modernized Paratransit Framework

Booking Options and Self Service



Smartphone App & Web Booking Portal



Call-In/Group Reservations



Users can book same day, or pre-schedule up to a month in advance



Subscription bookings



Book multiple trips simultaneously

Communication

SMS Rider Alerts

- Sent to users even if they did not use the app to book

Automated Phone Call Outs (IVR)

- Option to confirm/cancel

Passenger App

- Driver vehicle location
- Real-time ETA
- User-friendly messaging

Call Center

- Dispatchers/reservationists have full access to all rides and itineraries



Accessibility

- Both the mobile application and web application are WCAG compliant
- Accessibility testing is incorporated into our quality assurance process
- Accessibility questions and concerns can be raised to RideCo at accessibility@rideco.com



Digitizing Eligibility Management



RideCo's Profile Manager

- Forms are built for input by an eligibility team or directly by the users themselves
- Validation rules ensure completeness before submission and eliminate back and forth
- Applications can be saved mid-way for more usability on long forms
- Eligibility forms are HIPAA compliant and usable by screen readers for users with low or no vision

A screenshot of a digital form titled "Passenger Information" and "Passenger Eligibility". The "Passenger Information" section includes input fields for "First Name", "Middle Name", "Last Name", and "Street Address". The "Passenger Eligibility" section contains several questions with radio button options: "Do you have a disability?" (Yes/No), "Do you use a wheelchair or other mobility aid?" (Manual Wheelchair, Motorized Wheelchair, Scooter, Walker, Cane, Service Animal, Portable Oxygen, None), and "Can you transfer from your wheelchair to a seat on the vehicle?" (Yes/No).



Reservationists: Vehicle Optimization

Configuration Optimizer

- Vehicle capabilities are pre-set in the platform
- Always sends drivers/vehicles with the correct capabilities and equipment
- For adaptable vehicles (e.g. fold down seats) both types of configurations are considered




Reservationists: Service Levels and Wait Time

Service is tailored to the passenger type


This can be based on:

- Seat type
- Known passenger lists
- Origins, destinations, or zones
- Time of day/day of week



Conventional Passenger

Stop-to-stop service
2-min. wait
45-min. max on-board time



Paratransit Passenger

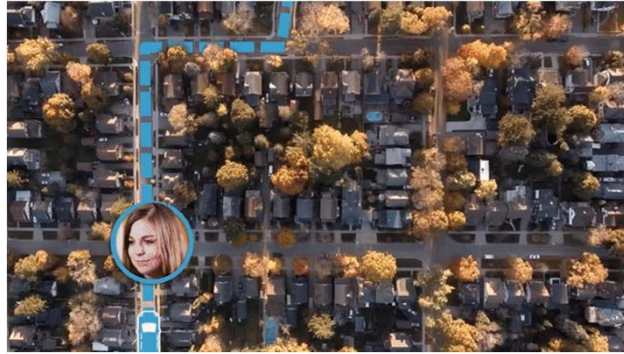
Door-to-door service
5-min. wait
40-min. max on-board time



Dispatchers: Continuous Optimization

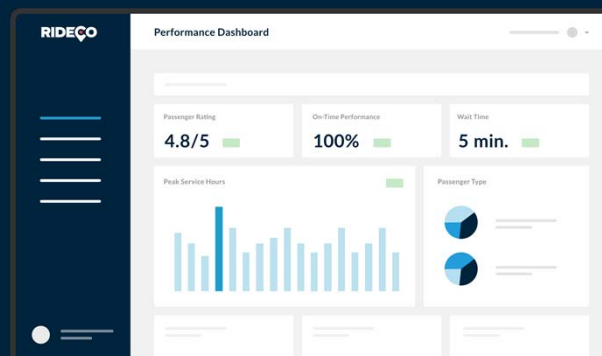


- Continually optimize itineraries
- Automatically and autonomously adjusted
- Reallocating resources after no-shows and cancellations
- No “domino effect”



Data Insights

- Robust visual dashboards across several areas of your organization
- Charts, metrics and graphs customized by user for the view most relevant to them
- Aggregate or slice data by time segments and date ranges



RideCo Dedicated Project Team



Experienced Project Managers

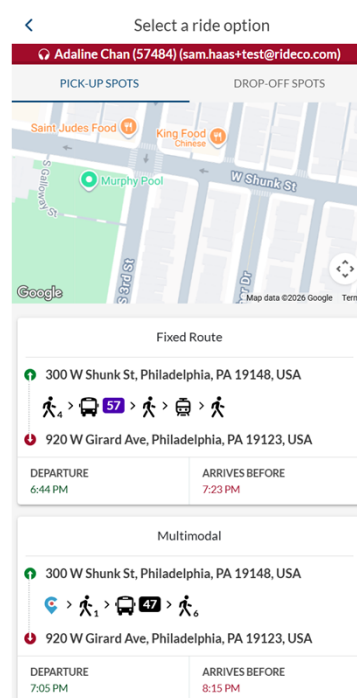
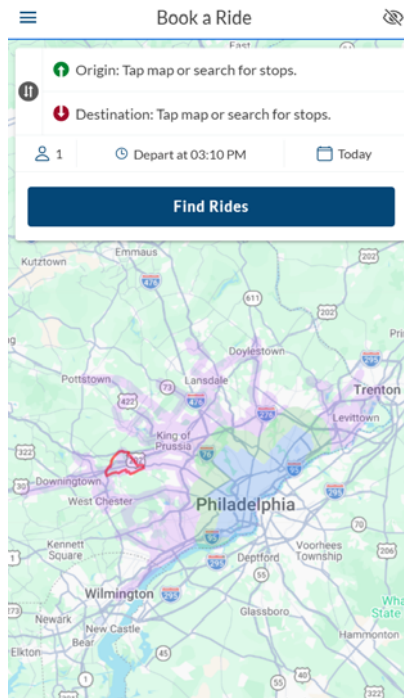
Receive guidance, assistance, and recommendations from your dedicated project manager.

Performance Management Plan

Every RideCo deployment is supported with a jointly created performance management plan.

- Objectives for the service
- Key metrics and milestones (at launch, monthly, half-way-point, and at end of pilot)
- Quarterly business reviews

Mobile App Screens



Reservation Screens

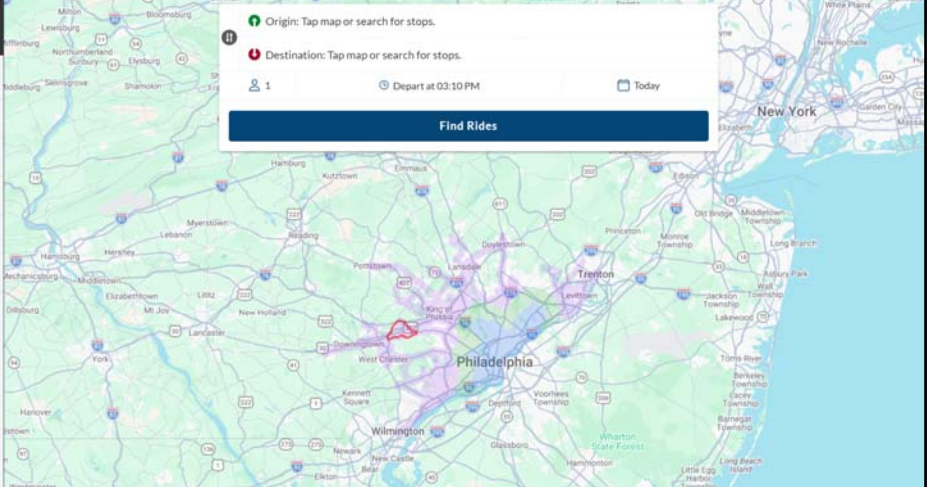
Book a Ride

Jonathan Moore
My Profile

- Sign in as...
- Book a Ride
- My Journeys
- Wallet
- Help
- About

Origin: Tap map or search for stops.
Destination: Tap map or search for stops.
1 Depart at 03:10 PM Today

Find Rides



Reservation Screens

Select a ride option

Adaline Chan (57484) (sam.haas+test@rideco.com)

Multimodal

300 W Shunk St, Philadelphia, PA 19148, USA
920 W Girard Ave, Philadelphia, PA 19123, USA

DEPARTURE 7:05 PM ARRIVES BEFORE 8:15 PM

Dedicated Fleet **\$2.00**

300 W Shunk St, Philadelphia, PA 19148, USA
920 W Girard Ave, Philadelphia, PA 19123, USA

PICK-UP 6:40 PM - 7:10 PM ARRIVES BEFORE 7:47 PM

Dedicated Fleet **\$2.00**

300 W Shunk St, Philadelphia, PA 19148, USA
920 W Girard Ave, Philadelphia, PA 19123, USA

PICK-UP 6:30 PM - 7:00 PM ARRIVES BEFORE 7:37 PM

Passenger Details
Eligibility Status Approved
Preferred Language English
Phone +12269795009

- Sign Out
- Book a Ride
- My Journeys
- Wallet
- Help
- About

SBCTA Management Services ADA Planning Effort Update

PASTACC
June 8, 2026



1

ADA Plan Timeline Refresher

April 2025 CASp Study (Certified Access Specialist Professional)

Examined Santa Fe Depot for accessibility

June 2024 Self Evaluation

Examined internal policy and programs for accessibility

April 2025 Start of Study

Gathered materials, regulations, drafted recommendations

2

ADA Plan Timeline Refresher

December 2025 PASTACC Meeting

Introduced PASTACC to planning process

March 2026 PASTACC Meeting

Provided real-world stakeholder feedback

June 2026 PASTACC Meeting

Allowing members to review draft plan. Required to allow public to review draft plan for 30 days

3

What We Are Asking Of You

Review draft plan. Link to be provided to you after the meeting.

Provide comments to andrea@ammatransitplanning.com

Send to stakeholders within your agency to review plan as well.

Public comments can be submitted through July 10, 2026.

4

What's Next?

SBCTA will review comments.

SBCTA will provide Draft Plan to Board to adopt.

SBCTA will continue to fix accessibility-related infrastructure at the Santa Fe Depot and educate its staff on accessibility policy.

SBCTA to provide update to PASTACC on on-going ADA efforts annually.

Coordinated Plan Update Prioritization Workshop Overview

June 8, 2026



1

Since we last talked...

- Held Prioritization Workshop on March 10, 2026
- Workshop provided feedback on how goals/strategies should be prioritized
- Stakeholders prioritized goals/strategies via a Zoom Poll or survey

Join San Bernardino County's
PRIORITIZATION WORKSHOP
Virtually

**SBCTA Coordinated Plan:
2026-2030 Prioritization Workshop**
Your Voice Shapes Our Transportation Future

Seniors, people with disabilities, low-income persons, tribal members, and interested groups in San Bernardino County are welcome to join. SBCTA is updating its Coordinated Plan and received over 700 survey responses on transportation challenges. The next step is to help us **prioritize the goals and strategies** for the 2026-2030 Plan.

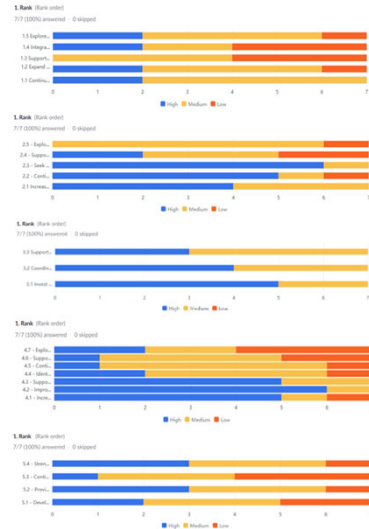
**TUESDAY
MARCH 10, 2026** **3:00 PM PST**

Join us virtually for the Prioritization Workshop.
Platform: Zoom Meeting
<https://us01web.zoom.us/j/8955282677>
Interactive session with real-time community input
If you cannot join this meeting, please submit your feedback through a prioritization survey, which will only take a few minutes.
www.gosbcta.com/cplan25

2

Zoom Poll Results

- Workshop Presentation of Goals and Strategies
- 7 Participants
- Input received via Zoom Poll
- High, Medium, and Low



3

Zoom Poll Highlights

Goal 1: Support/Grow Essential Alternative Options

Highest Priority: Continue to invest in low-cost alternatives and travel training

Goal 2: Support human service transportation through funding

Highest Priority: Increase driver pay

Goal 3: Fund investments in infrastructure

Highest Priority: On-going maintenance

Goal 4: Enhance growth

Highest Priority: Improving access to healthcare

Goal 5: Create transit info tools

Highest Priority: Strengthen coordination and access to information

4

Survey Results

- Online Survey
- 11 respondents
- Those that didn't attend the workshop
- High, Medium, and Low

PRIORITIZATION SURVEY

Project Engagement			
VIEWS	PARTICIPANTS	RESPONSES	COMMENTS
72	11	236	0
Goal 1: Support and Grow Essential Alternative Transportation Options.			
		Low Priority	Medium Priority
		High Priority	
1.1 Continue to invest in low-cost alternatives, such as mileage reimbursement and free bus-pass programs.	27%	18%	55%
	Low Priority	Medium Priority	High Priority
1.2 Expand travel training services to educate the public on how to use available transportation options.	18%	45%	36%
	Low Priority	Medium Priority	High Priority
1.3 Support countywide vanpool opportunities to encourage affordable commuting, sustainable modes of travel, and alleviate congestion.	45%	27%	27%
	Low Priority	Medium Priority	High Priority
1.4 Integrate active transportation and micromobility projects with other modes of transportation to support healthy communities and ensure safe paths of travel.	36%	27%	36%
	Low Priority	Medium Priority	High Priority
1.5 Explore potential for low-cost voucher and trip subsidy options for hard to serve and infrequent trip needs.	36%	18%	45%
	Low Priority	Medium Priority	High Priority

5

Survey Results Highlights

Goal 1: Support/Grow Essential Alternative Options

Highest Priority: Continue to invest in low-cost alternatives

Goal 2: Support human service transportation through funding

Highest Priority: Most strategies were considered high priority, such as increasing operational funding and increase pay for drivers

Goal 3: Fund investments in infrastructure

Highest Priority: Accessibility enhancements such as seating and lighting at stops

Goal 4: Enhance growth

Increase fixed route frequency – highest priority

Goal 5: Create transit info tools

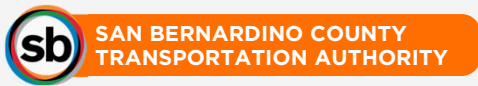
Highest Priority: Providing direct access between providers and riders

6

Next Steps

- Analyze results, rank strategies in the Draft Plan
- Allow public to comment for 30 days
- SBCTA to approve Coordinated Plan in Summer 2026

Measure I Education E-Communications Toolkit



sb cta **Measure I Education E-Communications Toolkit** **Measure I Funded**

The San Bernardino County Transportation Authority (SBCTA) is embarking on a mission to educate county residents on the success of Measure I, the voter-approved, half-cent sales tax that funds local transportation improvement projects throughout the county.

San Bernardino County cities, towns, and supervisorial districts are invited to join this effort, branded **Moving Forward Together With Measure I**, by sharing how Measure I has helped improve transportation in their city, town, and communities.

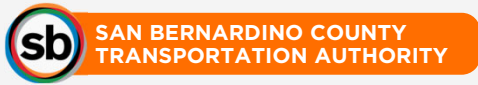
This E-Communications Toolkit includes copy-ready text, graphics, and resources to help you spread the word about Measure I. Specifically, this toolkit includes:

- Measure I Funded Logo, Slogan:** Measure I funded logo and slogan
- QR Code:** Direct community members to SBCTA's Measure I webpage to learn more
- Key Messages:** Useful messaging designed to help you communicate Measure I to your audience members.
- Social media content** (Facebook, Instagram, X): Copy and paste the content of choice to your Facebook, Instagram, or X pages. Feel free to customize the templates for use on your social media channels.
- Newsletter, blog, e-blast, website, Nextdoor copy:** Distribute the graphic and content to your email contacts or via your organization's newsletter or bulletin, and update a project's webpage and/or program news to include the graphic and an informative blurb.
- Speakers Bureau:** Details and key messaging for participants
- Videos:** Short and long form videos highlighting Measure I

1

E-Communications Toolkit Includes Items for:

- Measure I Funded Logo, Slogan
- QR Code: Direct community members to SBCTA's Measure I webpage to learn more
- Key Messages
- Social media content (Facebook, Instagram, X)
- Newsletter, blog, e-blast, website, Nextdoor copy
- Speakers Bureau
- Videos: Short and long form videos



sb **ZEMU** America's First Hydrogen-Powered, Zero Emission Passenger Train

cityofhighlandcityhall What impact do Measure I funds have?

gosbcta **Measure I Through the Years**

- 1989: First approved by voters
- 2004: Voters approved to extend Measure I
- Today: Funding projects across all 24 San Bernardino County cities and towns

Learn more at gosbcta.com/MeasureI


cityofhighlandcityhall Let's Measure It Out—again. Since 2010, \$692 million in Measure I funds has helped attract \$2.9 billion in state and federal funding for local transportation projects. That's a strong return, more than 4x the impact— supporting jobs, infrastructure, and future growth. Strategic funding, with measurable results. Moving Forward Together with Measure I. Learn more: gosbcta.com/measureI July 22, 2025

gosbcta Measure I has been improving transportation in San Bernardino County for decades:


- 1989: First approved by voters
- 2004: Extended through 2040
- Today: Continues to fund road, freeway, and transit improvements across all 24 cities and towns in San Bernardino County

Measure I is a long-standing commitment to building a safer, more connected future for our communities.

2



Measure I Education E-Communications Toolkit




The San Bernardino County Transportation Authority (SBCTA) is embarking on a mission to educate county residents on the success of Measure I, the voter-approved, half-cent sales tax that funds local transportation improvement projects throughout the county.

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6. **Speakers Bureau:** Details and key messaging for participants
7. **Videos:** Short and long form videos highlighting Measure I



**SAN BERNARDINO COUNTY
TRANSPORTATION AUTHORITY**


1. MEASURE I FUNDED LOGO, SLOGAN



Funded by Measure I logo: This logo can be added to project webpages, photos, construction signs, etc., that were made possible thanks to Measure I funds. A list of Measure I projects by city or town can be found [here](#).

Measure I Education Initiative Slogan: Moving Forward Together With Measure I


2. QR CODE



Measure I QR code: Help your community members learn more about Measure I and the projects it has funded in your city, town, or district by adding this QR code to flyers, banners, construction signs, etc.



3

1. MEASURE I FUNDED LOGO, SLOGAN




Funded by Measure I logo: This logo can be added to project webpages, photos, construction signs, etc., that were made possible thanks to Measure I funds. A list of Measure I projects by city or town can be found [here](#).


Measure I E

NEWS & EVENTS
GIS
FINANCIAL INFORMATION
ABOUT US
English

MEETINGS & AGENDAS
DOING BUSINESS
PROJECTS
PLANNING & SUSTAINABILITY
FUNDING
SBCOG
COMMUTER SERVICES







ZEMU

America's First
Hydrogen-Powered, Zero Emission
Passenger Train

Transit services supported by:





**SAN BERNARDINO COUNTY
TRANSPORTATION AUTHORITY**

4

3.

KEY MESSAGES

The following key messages help you, the messenger, tell the story of Measure I in your community. Please use these to gain a better understanding of Measure I, and feel free to incorporate them into talking points for elected officials and other purposes where they are needed.

What is Measure I and Why It Matters

- Measure I is our local transportation funding – it’s a half-cent sales tax that stays right here in San Bernardino County.
- It helps us fix roads, build safer sidewalks, expand transit, and ease traffic in every corner of the county.
- The voters said ‘yes’ to Measure I in 1989, and again in 2004, because they care about how we get around – safely, efficiently, and sustainably.
- **It’s how we’ve Moved Forward Together with Measure I – creating a better-connected county for everyone.**

Local Impact You Can See and Feel

- Every city and town gets funding for their top priorities – things like fixing potholes, widening busy streets, and building safer routes to school.
- It’s helped fund more than 150 transportation projects so far – making our roads, freeways, and rail systems work better for everyone.
- Since 2010, we’ve brought in \$2.9 billion from state and federal sources by committing \$682 million of Measure I funds. That’s a great return on investment.
- **It’s local dollars delivering local results – and that’s how we’re Moving Forward Together with Measure I.**

Better Options, More Choices

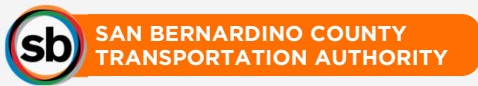
- People want more choices – not just improvements. That’s why we’re investing in passenger rail, zero-emission buses and rapid transit routes, express lanes on I-10 and I-15, and zero-emission trains.
- We launched a cleaner diesel-powered passenger train on Metrolink’s San Bernardino Line through the Arrow Corridor between Redlands and San Bernardino in 2022 – and later this year we’ll debut North America’s first hydrogen and battery-powered passenger train right here in our county.
- **These new options mean more ways to connect – because we’re Moving Forward Together because of Measure I.**

Built for Our Communities

- What’s special about Measure I is that it has local control, local dollars, and local results. We don’t wait for another entity to tell us what to do – we set our own priorities for our county.
- In mountain and desert areas, Measure I helps us maintain critical roadways and prepare for future growth. In the valley, it means smoother commutes, improved transit, and safer neighborhoods.
- **Measure I is built around our communities – because that’s how we move forward together.**

What It Means for Our Future

- Transportation touches everything – jobs, safety, clean air, affordability, and time with our families.
- Measure I helps us build a future where you can drive, walk, ride, or take the train with confidence that it’s going to work for you.
- We’re building smarter systems, protecting what we’ve built, and making sure every community benefits.
- **It’s about progress, partnership, and shared success – Moving Forward Together with Measure I.**



5

4.

SOCIAL MEDIA CONTENT

The following social media posts highlight the benefits and successes of Measure I through three themes: Measure It Out, Local Lens, and Future Frame. Each theme focuses on a different aspect of Measure I. We invite you to share these posts on your own social platforms. The graphics can be found on [Dropbox](#) and used with these posts.

Graphic	English Copy	Spanish Copy
	<p>Theme: Measure It Out</p> <p>FB/IG: Let’s Measure it Out. Measure I is a half-cent sales tax, twice approved by San Bernardino County voters, that stays entirely local. It’s how we fix streets, ease traffic, and improve public transit—all while planning for tomorrow. Moving Forward Together with Measure I. Learn more: goSBCTA.com/measurei</p> <p>X: Let’s Measure it Out: Measure I is a voter-approved half-cent tax that funds local transportation improvements—from safer streets to better buses. Local dollars. Local results. #MeasureI #MovingForwardTogether goSBCTA.com/measurei</p>	<p>Theme: Medida</p> <p>FB/IG: Vamos a Medirlo. La Medida I es un impuesto a las ventas de medio centavo, aprobado dos veces por los votantes del Condado de San Bernardino, que permanece completamente local. Es la forma en que arreglamos las calles—facilitamos el tráfico y mejoramos el transporte público, todo mientras planificamos para el mañana. Avanzando Juntos con la Medida I. Más información: goSBCTA.com/measurei</p> <p>X: Vamos a Medirlo: La Medida I es un impuesto de medio centavo aprobado por los votantes que financia mejoras en el transporte local, desde calles más</p>



Theme: Local Lens

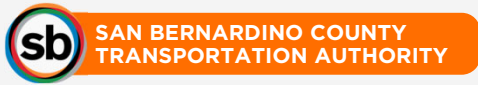
FB/IG: Each city and town in San Bernardino County receives Measure I funding to fulfill local needs. That means cities and towns set their own priorities—and see results on their own streets. You’ve likely driven over, walked past, or ridden through a Measure I-funded improvement today. That’s local investment, through a local lens. Moving Forward Together with Measure I. Learn more: goSBCTA.com/measurei

X: Through a Local Lens: Each community sets its own priorities for Measure I dollars. From potholes to public transit, it’s funding that reflects your needs. #MeasureI #MovingForwardTogether

Theme: Lente Local

FB/IG: Cada ciudad y pueblo del Condado de San Bernardino recibe fondos de la Medida I para satisfacer las necesidades locales. Eso significa que las ciudades y pueblos establecen sus propias prioridades y ven resultados en sus propias calles. Es probable que haya conducido, caminado o atravesado una mejora financiada por la Medida I en el día de hoy. Eso es inversión local, a través de una lente local. Avanzando Juntos con la Medida I. Más información: goSBCTA.com/measurei

X: A través de una Lente Local: Cada comunidad establece sus propias prioridades para los dólares de la Medida I. Desde baches hasta transporte público, es la financiación la que refleja sus necesidades. #MedidaI #AvanzandoJuntos



6



Theme: Measure It Out

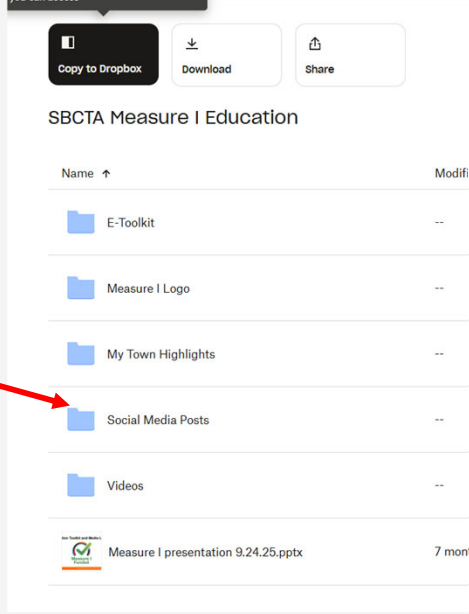
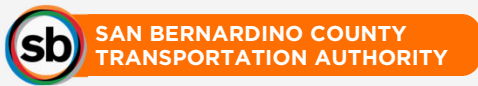
FB/IG: Let's Measure It Out—again. Since 2010, \$682 million in Measure I funds has helped attract \$2.9 billion in state and federal funding for local transportation projects. That's a strong return, more than 4x the impact—supporting jobs, infrastructure, and future growth. Strategic funding, with measurable results. Moving Forward Together with Measure I. Learn more: goSBCTA.com/measurei

X: Measure It Out: Since 2010, \$682M in local Measure I funds has helped bring in \$2.9B in state and federal funds for local transportation projects. Now that's a great return on investment. #MeasureI #MovingForwardTogether

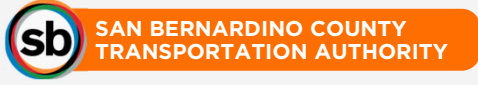
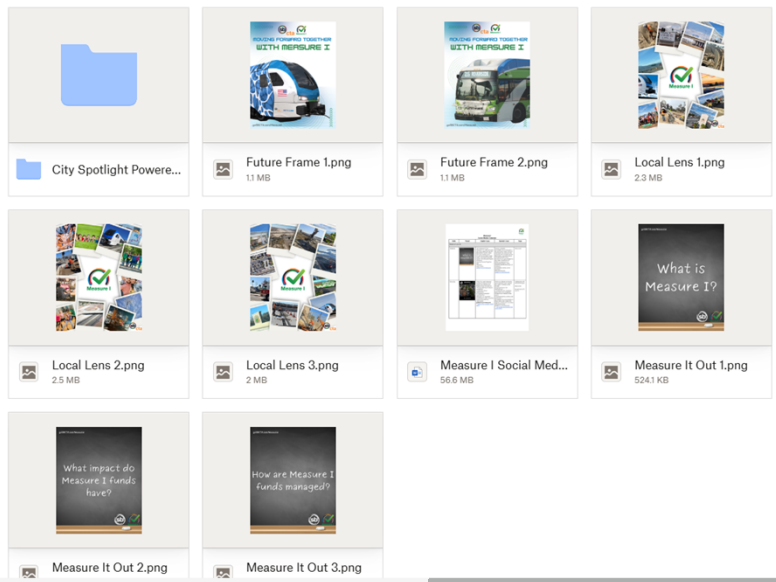
Theme: Mídelo

FB/IG: Vamos A Medirlo, De Nuevo. Desde 2010, \$682 millones en fondos de la Medida I han ayudado a atraer \$2.9 mil millones en fondos estatales y federales para proyectos de transporte local. Eso es un fuerte retorno, más de 4 veces el impacto, apoyando empleos, infraestructura y crecimiento futuro. Financiamiento estratégico, con resultados medibles. Avanzando Juntos con la Medida I. Más información: goSBCTA.com/measurei

X: Mídelo Desde 2010, \$682M en fondos locales de la Medida I han ayudado a recaudar \$2.9B en fondos estatales y federales para proyectos de transporte local. ¡Un gran retorno de la inversión! #MedidaI #AvanzandoJuntos



SBCTA Measure I Education / Social Media Posts



5.

NEWSLETTER, BLOG, E-BLAST, WEBSITE, NEXTDOOR COPY

Below is copy that can be used in an email blast, e-newsletter, Nextdoor post, or website blog post.

Your Local Dollars at Work: Moving Forward Together with Measure I

Did you know that every time you shop locally, a portion of the sales tax helps improve how we move around our community?

Thanks to Measure I, San Bernardino County's voter-approved half-cent sales tax for transportation, cities/towns/districts like ours are investing in safer streets, expanded transit, and better connections for drivers, cyclists, transit riders, and pedestrians alike.

Here in [insert city/town name], Measure I is helping us:

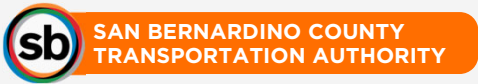
- [insert specifics]
- Repair and repave local roads and intersections
- Improve walkability and bike safety with new lanes and sidewalks
- Upgrade traffic signals and reduce congestion
- Expand access to regional transit options like Metrolink and Omnitrans

And we're not alone – throughout the county, Measure I has supported more than 150 major transportation projects, from extending highways and grade separations to zero-emission buses and trains. It's about building a smarter, safer, more sustainable future – together.

- 🏠 Every half-cent stays local
- 🚗 Every project improves everyday life
- 👤 Every improvement supports jobs, safety, and mobility

This is your community. Your investment. We're Moving Forward Together with Measure I.

🔗 Learn more about Measure I projects in [insert city/town/district name] at: [insert Measure I-related project page] or link to goSBCTA.com/MeasureI



6.

SPEAKERS BUREAU

Join the Speakers Bureau: We believe that elected officials and leaders in every city, town, and supervisorial district can be great advocates to educate stakeholders on the benefits of Measure I in their respective communities.

As trusted community leaders, your participation in SBCTA's speaker's bureau will inform and engage local groups, chambers of commerce, and other community organizations. As part of the bureau, SBCTA will coordinate schedules, equip you with talking points and any support needed for you to provide a 5-10-minute presentation about the importance of Measure I, the local improvements it has funded and how it continues to improve the quality of life in your community.

For more information and to express interest in your participation, please contact Otis Greer.

Below are three key talking points for SBCTA Board Members to use when speaking with constituents, stakeholders, or media about Measure I. Additional talking points are available upon request.

1. Without Measure I, we wouldn't have ...
 - o Without Measure I, we wouldn't have improved highway interchanges, Metrolink service, access to the 210 freeway from Redlands, and many other transportation improvements across San Bernardino County.
2. Return to source model
 - o Measure I has a "return-to-source" provision, which ensures funds raised in a subarea are spent within that subarea. This guarantees that local communities benefit directly from the sales tax they contribute.
3. Local control
 - o What's special about Measure I is that it has local control, local dollars, and local results. We don't wait for another entity to tell us what to do – we set our own priorities for our county.

9

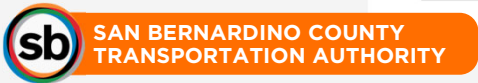
7.

VIDEOS

We're building out a Measure I playlist on SBCTA's YouTube channel with videos highlighting Measure I. These videos will be available in Dropbox and also posted to SBCTA Facebook, Instagram, and YouTube accounts. Cities, towns, and supervisorial districts will be tagged so you know when a video goes live on social media, making it easy to share or repost.

If you'd like to air a video on your local cable channel and require different formatting or file sizes, please contact community outreach liaisons Erin Ryan or Sarah King.

	ed	Size
📁 Social Media Posts	--	--
📁 Videos	--	--
Measure I presentation 9.24.25.pptx	7 months ago	73.93 MB



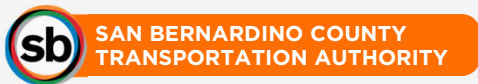
10

Questions?

Erika Ortiz, Management Analyst II

Legislative & Public Affairs

eortiz@gosbcta.com



Public Transit Services for Seniors and Persons with Disabilities in San Bernardino County



Using Public Transit in the San Bernardino Region

Metrolink, Arrow, Omnitrans, Victor Valley Transit, Mountain Transit, Basin Transit, Riverside Transit Agency, SunLine and Beaumont Transit all provide public transit service within San Bernardino County. Whether you need to travel to the grocery store down the street, the doctor's office in a neighboring community, or to a neighboring county, public transit can get you there. But how do you figure out what bus or train to ride, where to catch it and how much it will cost? Don't worry!

Google Maps has up-to-date routes and schedules for all the transit systems shown on the map above. It can plan your trip, even when transferring between transit providers. Planning a transit trip is as easy as getting driving directions on your phone.

Your Guide to Getting Around San Bernardino County

There are many transportation services that you can use to travel throughout San Bernardino County and throughout the region.

Fixed-route buses and trains offer special low fares for seniors.

Paratransit and Dial-a-Ride services provide curb-to-curb transportation for seniors and people with mobility limitations in every community.

Other services are specially tailored to particular needs, such as long distance medical trips.

This guide provides an overview of the services available and how to learn more about the ones that are right for you.



gosbcta.com/transit



WHERE WILL YOU GO?



Regional Public Transit Network

This map shows the buses and train lines that converge at the San Bernardino Transit Center. In addition to the regional routes shown on the map, there are local transit routes in communities throughout San Bernardino County.



Discounted Fares for Seniors and Persons with Disabilities Make Using Public Transit Affordable

Below are discounted fares offered by San Bernardino County transit providers. For information about fare discounts on other transit agencies in the region, call or visit their websites shown on the map.

Metrolink/Arrow
Eligibility: Seniors 65+ with proof of age. Persons with Disabilities with appropriate ID. Visit metrolinktrains.com for full details.

- 50% off one-way and round-trip tickets
- 50% off 5-day Flex Pass and 10-day Flex Pass
- 25% off Monthly and 7-day Passes

Omnitrans
Eligibility: Seniors 62+ with proof of age. Veterans with ID. Persons with Disabilities with Omnitrans Disability or ADA ID card. Visit omnitrans.org for full details.

- Single Ride \$.90
- 1-Day Pass \$2.75
- Discounts of 50% or more on other fare media

Needles Area Transit
Eligibility: Seniors 60+ with proof of age. Persons with Disabilities (requires doctor certification). Visit needlestransit.com/fares for full details.

- At bus stop \$1.25
- Deviation Pickup \$1.90

VVTA
Eligibility: Seniors 60+ with photo ID. Veterans with photo ID. Persons with Disabilities with VVTA ID. Visit vvtta.org/fares for full details.

- Local Trip \$.75
- County Trip \$1.25
- 50% discount on Day and 31-day Passes

Mountain Transit
Eligibility: Seniors 60+ with photo ID. Veterans with photo ID. Persons with Disabilities with Mountain Transit ADA Card. Visit mountaintransit.org for full details.

- 50% discount on Off-the-Mountain Fares
- Local routes are free

Basin Transit
Eligibility: Seniors 60+ with proof of age. Persons with Disabilities with Basin Transit ADA card. Visit basin-transit.com/fares for full details.

- Intercity Routes \$1.25
- Neighborhood Shuttles \$1.00
- Route 12 \$4.50
- Route 15 \$14.50



gosbcta.com/transit



WHERE WILL YOU GO?

More Transportation Services for all Seniors and People with Disabilities

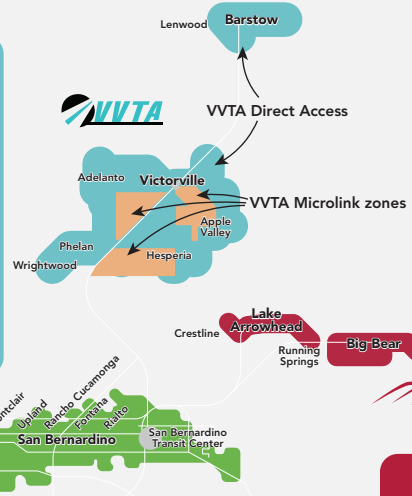
Victor Valley Transit
 vvtta.org 760-948-4021 Senior = 60+

Victor Valley and Barstow

Direct Access: ADA Paratransit Service for Victor Valley communities served by VVTA. Fare is \$2.50 to \$6.00 based on zones traveled. vvtta.org/flex/ada-direct-access

TRIP Volunteer Driver Mileage Reimbursement Program: For individuals unable to use public transit or drive for some or all trips. Eligibility determination required. vvtta.org/flex/trip

MicroLink: A general public on-demand service in Hesperia, Apple Valley and Victorville West. You request rides using a smartphone app or computer. Only \$2.00 per ride. vvtta.org/microlink



Scan QR code for more information:



Omnitrans
 omnitrans.org 909-379-7341 Senior = 62+

San Bernardino Valley

OmniaAccess: ADA Paratransit Service for all communities served by Omnitrans. Fare is \$3.75 to \$6.75 based on zones traveled. omnitrans.org/services/access-ada

RIDE Program: Monthly subsidy for seniors (62+) and Persons with Disabilities to use Uber or traditional taxi services at half price. Application required. omnitrans.org/services/ms

Volunteer Driver Mileage Reimbursement Program: For individuals with disabilities unable to use transit for some or all trips. omnitrans.org/services/ms

Mountain Transit
 mountaintransit.org 909-878-5200 Senior = 60+

Crestline, RIM Area and Big Bear

Dial-a-Ride: Fare-free, curb-to-curb Paratransit Service for persons with disabilities with a Mountain Transit issued ID. Premium Service is offered for seniors (60+) and Veterans who have a Mountain Transit issued Premium Service ID. Fare is \$5 for pick-up and \$2.50/zone if traveling to different zones. mountaintransit.org/paratransit-service or mountaintransit.org/premium-service

TRIP Volunteer Driver Mileage Reimbursement Program: For eligible individuals who are unable to drive or use public transportation. mountaintransit.org/accessibility

More Transportation Services for all Seniors and People with Disabilities

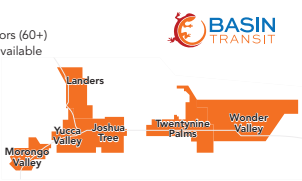
Basin Transit
 basin-transit.com 760-366-2395 Senior = 60+

Monrogo Basin

Ready Ride: Origin to destination, Dial-a-Ride service for seniors (60+) and Persons with Disabilities with a Basin Transit ID. It is also available to others at a higher price. basin-transit.com/ready-ride

Senior Center Lunch Transportation: Specialized service for seniors who wish to attend the Yucca Valley Senior Center lunch program. 760.366.2395.

TREP Volunteer Driver Program: For eligible individuals who are unable to drive or use public transportation. basin-transit.com/trep



Scan QR code for more information:



Needles Transit Services
 needlestransit.com 760-326-4789 Senior = 55+

City of Needles

Dial-a-Ride: Curb-to-curb service for seniors (55+) and Persons with Disabilities within the City of Needles. Fare is \$1.25. Participants must register with the Needles Senior Center. needlestransit.com/dial-a-ride

Ft. Mohave/Bulhead Shuttle: General public on-demand service between Needles and Ft. Mohave/Bulhead City for shopping, medical and other trips. Operates Tuesday and Thursday. Advanced reservation and payment required. needlestransit.com/shopper-shuttle

TRIP Volunteer Driver Mileage Reimbursement Program: For individuals unable to use public transit or drive for some or all trips. Eligibility determination required. Administered by VVTA. vvtta.org/flex/trip

Cactus Commuter: Eligible low-income Needles residents who need to attend medical or court-mandated appointments in the Victor Valley area may apply for the Cactus Commuter mileage reimbursement program. Email ncc@vvtta.org or call 760-995-3561 for more information.



Types of Transit Service

In addition to regular bus service, there are several types of "curb-to-curb" transit services available to seniors and Persons with Disabilities. This map shows all of them. Here are some things you should know about each type of service.

ADA Paratransit Service
 This service is available to individuals who because of a disability are unable to use fixed-route bus service. It generally serves an area within 3/4 mile of a bus stop and requires a prior day reservation. Each transit agency has its own eligibility process which you must complete before using this service. Please contact the transit agency for your area of residence.



General Public Demand-Response
 A few systems offer demand-response services that are available to the general public, but are ideal for seniors, often at discounted prices.



Volunteer Driver Mileage Reimbursement Programs
 These programs provide mileage reimbursement for individuals with disabilities who cannot use public transportation and rely on others to drive them for transportation. Participants choose their own driver, usually a family member, friend, neighbor, or caretaker. The reimbursement offsets the cost associated with providing transportation and can be used for trips to medical appointments, personal errands, visiting family and friends, or getting to work. An application is required, eligibility is determined and a monthly "budget" of miles is established.



Senior/Disabled Dial-a-Ride
 Dial-a-Ride services are similar to ADA Paratransit Service, but with less strict eligibility criteria. They are available to all seniors and persons with qualified disabilities. They generally recommend a prior day reservation but may provide same day trips on an as-available basis.







Taxi/Uber Subsidy
 Under this type of program seniors and Persons with Disabilities receive a subsidy, often in the form of vouchers, to use taxis or Uber at a steeply discounted price. An application is required and there is a monthly limit.

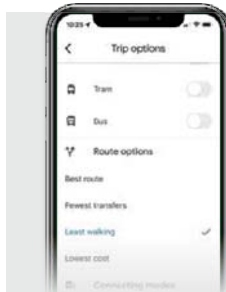
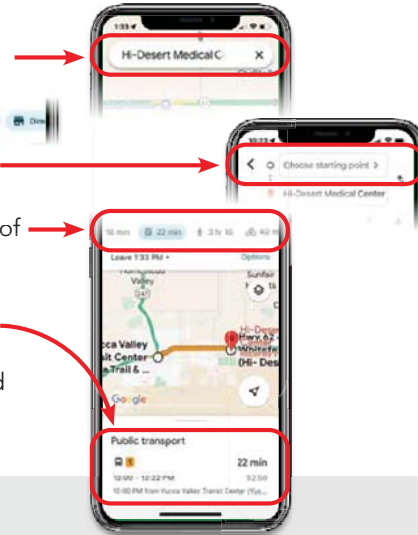


Google Maps makes planning your trip easy!



You can use your smartphone or computer to get transit directions using Google Maps.

How to plan a trip:

1. Open Google Maps  and enter your destination in the search bar.
2. Touch the Directions icon  → 
3. Enter your start point, if it's different than your current location.
4. Click on the Public Transit icon  (to the right of the Drive icon).
5. If there is more than one way to go, Google Maps will give you a list of choices. Click on a trip plan to see the detailed instructions, including walking to and from the bus stop and transferring buses or systems if necessary.



There are several ways you can refine your trip plan:

- You can adjust the time and day you want to travel to show what time you want to leave or when you want to arrive.
- You can click on options  to specify fewer transfers or less walking.
- You can reverse directions  to see your route back home.

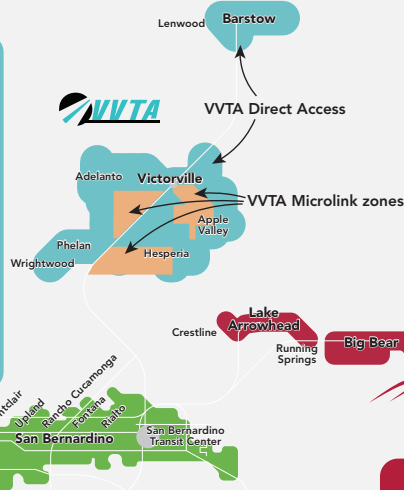
Más servicios de transporte para todas las personas mayores y las personas con discapacidades

Victor Valley Transit
vvtta.org 760-948-4021 Mayores = +60

Victor Valley y Barstow
Acceso directo: Servicio de paratransito de ADA para las comunidades de Victor Valley atendidas por VVTA. La tarifa es de \$2.50 a \$6.00 según las zonas recorridas. vvtta.org/flex/ada-direct-access

Programa de reembolso de gastos de transporte para conductores voluntarios de TRIP: Para personas que no pueden usar el transporte público o conducir para algunos o todos los viajes. Determinación de elegibilidad requerida. vvtta.org/flex/trip

MicroLink: Un servicio bajo demanda para el público en general en Hesperia, Apple Valley y Victorville West. Solicite viajes con la app de un teléfono inteligente o una computadora. Solo \$2.00 por viaje. vvtta.org/microlink



Escanee el código QR para obtener más información:



Omnitrans
omnitrans.org 909-379-7341 Mayores = 62+

Valle de San Bernardino
OmniaAccess: Servicio de paratransito de ADA para todas las comunidades atendidas por Omnitrans. La tarifa es de \$3.75 a \$6.75 según las zonas recorridas. omnitrans.org/services/access-ada

Programa RIDE: Subsidio mensual para personas mayores (62 años o más) y personas con discapacidad para usar Uber o servicios de taxi tradicionales a mitad de precio. Se requiere solicitud. omnitrans.org/services/ms

Programa de reembolso de gastos de transporte para conductores voluntarios: Para personas con discapacidades que no pueden usar el transporte público para algunos o todos los viajes. omnitrans.org/services/ms

Mountain Transit
mountaintransit.org 909-878-5200 Mayores = +60

Crestline, área RIM y Big Bear
Dial-a-Ride: Servicio de paratransito gratuito de banqueta a banqueta para personas con discapacidades que tengan una identificación emitida por Mountain Transit. El Servicio Premium se ofrece para adultos mayores (60+) y veteranos que tengan una identificación de Servicio Premium emitida por Mountain Transit. La tarifa es de \$5 por recogida y \$2.50 por zona si viajas a diferentes zonas. mountaintransit.org/paratransit-service o mountaintransit.org/premium-service

Programa de reembolso de gastos de transporte para conductores voluntarios de TRIP: Para personas elegibles que no pueden conducir o usar el transporte público. mountaintransit.org/accessibility

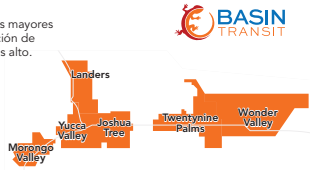
Más servicios de transporte para todas las personas mayores y las personas con discapacidades

Basin Transit
basin-transit.com 760-366-2395 Mayores = +60

Monrogo Basin
Ready Ride: Origen a destino, servicio Dial-a-Ride para personas mayores (60 años o más) y personas con discapacidad con una identificación de Basin Transit. También está disponible para otros a un precio más alto. basin-transit.com/ready-ride

Transporte para almuerzos en el centro para personas mayores: Servicio especializado para personas mayores que desean asistir al programa de almuerzos de Yucca Valley Senior Center. 760.366.2395.

Programa de voluntariado de conductores TREP: Para personas elegibles que no pueden conducir o usar el transporte público. basin-transit.com/trep



Escanee el código QR para obtener más información:



Servicios de Needles Transit
needlelestransit.com 760-326-4789 Mayores = +55

Ciudad de Needles
Dial-a-Ride: Servicio de acera a acera para personas mayores (55 años o más) y personas con discapacidades en la Ciudad de Needles. La tarifa es \$1.25. Los participantes deben registrarse en Needles Senior Center. needlelestransit.com/dial-a-ride

Ft. Mohave/Bullhead Shuttle: Servicio público general bajo demanda entre Needles y Ft. Mohave/Bullhead City para compras, viajes médicos y de otro tipo. Funciona los martes y jueves. Es necesario reservar y pagar con anticipación. needlelestransit.com/shopper-shuttle

Programa de reembolso de gastos de transporte para conductores voluntarios de TRIP: Para personas que no pueden usar el transporte público o conducir para algunos o todos los viajes. Se requiere la determinación de elegibilidad. Administrado por VVTA - vvtta.org/flex/trip

Cactus Commuter: Residentes de Needles de bajos ingresos que necesiten asistir a citas médicas o del sistema judicial en el área de Victor Valley pueden solicitar el programa de reembolso de millas Cactus Commuter. Envíe un correo electrónico a ncc@vvtta.org o llame al 760-995-3561 para más información.



Tipos de servicio de tránsito

Además del servicio regular de autobuses, hay varios tipos de servicios de tránsito "de acera a acera" disponibles para personas mayores y personas con discapacidades. Este mapa los muestra a todos. A continuación se enumeran algunas cosas que debe saber sobre cada tipo de servicio.

Servicio de paratransito de ADA
Este servicio está disponible para las personas que debido a una discapacidad no pueden utilizar el servicio de autobús de ruta fija. Por lo general, atiende un área dentro de 3/4 de milla de una parada de autobús y requiere una reserva el día anterior. Cada agencia de tránsito tiene su propio proceso de elegibilidad que debe completarse antes de usar este servicio. Comuníquese con la agencia de tránsito de su área de residencia.

Respuesta a la demanda del público en general
Algunos sistemas ofrecen servicios de respuesta a la demanda que están disponibles para el público en general, pero son ideales para personas mayores, a menudo a precios con descuento.

Programas de reembolso de gastos de transporte para conductores voluntarios
Estos programas proporcionan un reembolso para las personas con discapacidades que no pueden usar el transporte público y dependen de otros para trasladarse. Los participantes eligen su propio conductor, generalmente un familiar, amigo, vecino o cuidador. El reembolso compensa el costo asociado con la provisión de transporte y se puede utilizar para viajes a citas médicas, recados personales, visitas a familiares y amigos o para ir al trabajo. Se requiere una solicitud, se determina la elegibilidad y se establece un "presupuesto" mensual de millas.




Los servicios de Dial-a-Ride para personas mayores/discapacitadas
son similares al Servicio de paratransito de ADA, pero con criterios de elegibilidad menos estrictos. Están disponibles para todos los ancianos y personas con discapacidades calificadas. Por lo general, recomiendan una reserva el día anterior, pero pueden ofrecer excursiones para el mismo día según la disponibilidad.

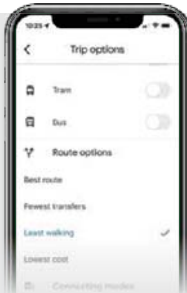
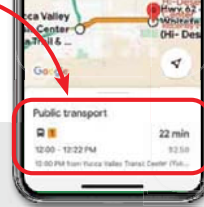
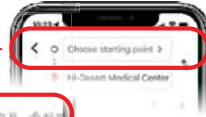
Subsidio para taxis/Uber
Bajo este tipo de programa, las personas mayores y las personas con discapacidades reciben un subsidio, a menudo en forma de cupones, para usar taxis o Uber a un precio con un descuento considerable. Se requiere una solicitud y hay un límite mensual.

¡Google Maps facilita la planificación de su viaje!



Puede usar su teléfono inteligente o computadora para obtener indicaciones de tránsito usando Google Maps.

Cómo planificar un viaje:

1. Abra Google Maps  e introduzca su destino en la barra de búsqueda.
2. Toque el ícono de Direcciones .
3. Ingrese su punto de partida, si es diferente a su ubicación actual.
4. Haga clic sobre el ícono de Transporte Público  (a la derecha del ícono de Conducir).
5. Si tiene más de un camino por recorrer, Google Maps le dará una lista de opciones. Haga clic en un plan de viaje para ver las instrucciones detalladas, incluyendo caminar hacia y desde la parada de autobús y trasbordar autobuses o sistemas si es necesario.



Hay varias maneras de perfeccionar su plan de viaje:

- Puede ajustar la hora y el día en que desea viajar para mostrar a qué hora desea salir o cuándo desea llegar.
- Puede hacer clic en las opciones  para especificar menos traslados o menos caminatas.
- Puede invertir las direcciones  para ver su ruta de regreso a casa.