



Monthly Performance Scorecard
May, FY 2026 -- System - System-Wide
All Routes

Performance Indicators & Data	May - FY 2026	May - FY 2025	Percentage Variance	FY 2026 YTD	FY 2025 YTD	YTD Variance	Year To Date Performance
Farebox Recovery Ratio	3.98%	8.60%	(53.72%)	5.39%	9.16%	(41.16%)	
Operating Costs Per Revenue Hour	\$134.17	\$127.29	5.40%	\$129.44	\$126.89	2.01%	
Passenger Revenue Per Revenue Hour (a)	\$5.34	\$10.94	(51.19%)	\$6.98	\$11.62	(39.93%)	
Subsidy Per Revenue Hour	\$128.83	\$116.35	10.73%	\$122.46	\$115.27	6.24%	
Operating Cost Per Revenue Mile	\$9.92	\$9.48	4.64%	\$9.48	\$9.46	0.21%	
Passenger Revenue Per Revenue Mile	\$0.40	\$0.82	(51.22%)	\$0.51	\$0.87	(41.38%)	
Subsidy Per Revenue Mile	\$9.53	\$8.67	9.92%	\$8.96	\$8.59	4.31%	
Operating Costs Per Passenger	\$17.51	\$19.57	(10.53%)	\$19.35	\$20.28	(4.59%)	
Passenger Revenue Per Passenger (Avg Fare) (a)	\$0.70	\$1.68	(58.33%)	\$1.04	\$1.86	(44.09%)	
Subsidy Per Passenger	\$16.82	\$17.89	(5.98%)	\$18.31	\$18.42	(0.60%)	
Operating Cost Per Passenger Mile	\$0.00	\$0.00	0.00%	\$0.00	\$0.00	0.00%	
Passenger Revenue Per Passenger Mile (a)	\$0.00	\$0.00	0.00%	\$0.00	\$0.00	0.00%	
Subsidy Per Passenger Mile	\$0.00	\$0.00	0.00%	\$0.00	\$0.00	0.00%	
Passengers Per Revenue Hour	7.7	6.5	17.67%	6.7	6.3	6.87%	
Passengers Per Revenue Mile	0.57	0.48	18.75%	0.49	0.47	4.26%	
Revenue Miles Between NTD Reportable Accidents (b)	0	0	0.00%	0	0	0.00%	
Percentage of Trips On Time	0.0%	100.0%	(100.00%)	100.0%	100.0%	0.00%	
Passengers Served Between Complaints	0	0	0.00%	9,476	13,152	(27.95%)	
Complaints Per 100,000 Passengers	0.00	0.00	0.00%	10.55	7.60	38.82%	
Revenue Miles Between NTD System Failures (c)	0	0	0.00%	0	0	0.00%	
Total Miles Between Total NTD System Failures (c)	0	0	0.00%	0	0	0.00%	
Total Miles Between Major NTD System Failures (d)	0	0	0.00%	0	0	0.00%	
Passengers	2,888	2,469	16.97%	28,427	26,303	8.08%	
Passenger Miles	0	0	0.00%	0	0	0.00%	
Revenue Hours	377	380	(0.67%)	4,250	4,204	1.11%	
Total Hours	417	418	(0.06%)	4,680	4,656	0.53%	
Revenue Miles	5,097	5,095	0.04%	58,066	56,399	2.96%	
Total Miles	5,235	5,222	0.25%	59,675	57,876	3.11%	
Operating Costs	\$50,583	\$48,311	4.70%	\$550,186	\$533,436	3.14%	
Passenger Revenue (a)	\$2,014	\$4,153	(51.50%)	\$29,677	\$48,863	(39.26%)	
Operating Subsidy	\$48,568	\$44,158	9.99%	\$520,510	\$484,573	7.42%	
NTD Reportable Accidents (b)	0	0	0.00%	0	0	0.00%	
Total Roadcalls (NTD System Failures) (c)	0	0	0.00%	0	0	0.00%	
Major Mechanical Failures (Roadcalls) (d)	0	0	0.00%	0	0	0.00%	
Complaints	0	0	0.00%	3	2	50.00%	
Trips On Time	0	52	(100.00%)	337	557	(39.50%)	
On-Time Performance Trips Sampled	0	52	(100.00%)	337	557	(39.50%)	

(a) Includes Auxiliary Revenues and other Local Support related to reduced fares. (b) Collision Accidents reportable per NTD Definition. (c) Total System Failures per NTD Definition. (d) Major System Failures per NTD Definition.

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All Routes

Performance Indicators & Data	May - FY 2026	May - FY 2025	Percentage Variance	FY 2026 YTD	FY 2025 YTD	YTD Variance	Year To Date Performance
Farebox Recovery Ratio	26.11%	20.89%	24.99%	23.13%	24.14%	(4.18%)	Meets Plan
Operating Costs Per Revenue Hour	\$159.81	\$150.32	6.31%	\$149.36	\$146.96	1.63%	
Passenger Revenue Per Revenue Hour (a)	\$41.72	\$31.41	32.82%	\$34.54	\$35.47	(2.62%)	
Subsidy Per Revenue Hour	\$118.09	\$118.91	(0.69%)	\$114.82	\$111.49	2.99%	
Operating Cost Per Revenue Mile	\$11.77	\$11.20	5.09%	\$11.12	\$11.02	0.91%	
Passenger Revenue Per Revenue Mile	\$3.07	\$2.34	31.20%	\$2.57	\$2.66	(3.38%)	
Subsidy Per Revenue Mile	\$8.69	\$8.86	(1.92%)	\$8.54	\$8.36	2.15%	
Operating Costs Per Passenger	\$13.56	\$13.14	3.20%	\$13.45	\$12.76	5.41%	
Passenger Revenue Per Passenger (Avg Fare) (a)	\$3.54	\$2.75	28.73%	\$3.11	\$3.08	0.97%	
Subsidy Per Passenger	\$10.02	\$10.39	(3.56%)	\$10.34	\$9.68	6.82%	
Operating Cost Per Passenger Mile	\$2.29	\$2.56	(10.55%)	\$2.27	\$2.48	(8.47%)	
Passenger Revenue Per Passenger Mile (a)	\$0.60	\$0.53	13.21%	\$0.53	\$0.60	(11.67%)	
Subsidy Per Passenger Mile	\$1.69	\$2.03	(16.75%)	\$1.75	\$1.88	(6.91%)	
Passengers Per Revenue Hour	11.8	11.4	2.97%	11.1	11.5	(3.56%)	
Passengers Per Revenue Mile	0.87	0.85	2.35%	0.83	0.86	(3.49%)	
Revenue Miles Between NTD Reportable Accidents (b)	0	0	0.00%	0	0	0.00%	
Percentage of Trips On Time	76.1%	78.5%	(3.11%)	77.9%	80.2%	(2.83%)	
Passengers Served Between Complaints	4,630	5,171	(10.46%)	4,478	5,113	(12.42%)	
Complaints Per 100,000 Passengers	21.60	19.34	11.69%	22.33	19.56	14.16%	
Revenue Miles Between NTD System Failures (c)	8,007	8,640	(7.33%)	7,047	6,823	3.28%	
Total Miles Between Total NTD System Failures (c)	9,030	9,623	(6.16%)	7,892	7,671	2.88%	
Total Miles Between Major NTD System Failures (d)	14,749	15,810	(6.71%)	13,921	16,055	(13.29%)	
Passengers	680,674	677,414	0.48%	7,218,693	6,902,946	4.57%	
Passenger Miles	4,035,888	3,476,830	16.08%	42,782,626	35,520,471	20.44%	
Revenue Hours	57,767	59,209	(2.44%)	650,277	599,528	8.46%	
Total Hours	62,791	63,326	(0.84%)	700,687	644,022	8.80%	
Revenue Miles	784,637	794,865	(1.29%)	8,738,215	7,996,288	9.28%	
Total Miles	884,952	885,351	(0.05%)	9,786,275	8,990,671	8.85%	
Operating Costs	\$9,231,816	\$8,900,223	3.73%	\$97,126,818	\$88,107,263	10.24%	
Passenger Revenue (a)	\$2,410,099	\$1,859,548	29.61%	\$22,462,296	\$21,267,154	5.62%	
Operating Subsidy	\$6,821,717	\$7,040,674	(3.11%)	\$74,664,522	\$66,840,109	11.71%	
NTD Reportable Accidents (b)	0	0	0.00%	0	0	0.00%	
Total Roadcalls (NTD System Failures) (c)	98	92	6.52%	1,240	1,172	5.80%	
Major Mechanical Failures (Roadcalls) (d)	60	56	7.14%	703	560	25.54%	
Complaints	147	131	12.21%	1,612	1,350	19.41%	
Trips On Time	107,149	123,275	(13.08%)	1,138,681	1,201,061	(5.19%)	
On-Time Performance Trips Sampled	140,874	157,033	(10.29%)	1,462,106	1,498,462	(2.43%)	

(a) Includes Auxiliary Revenues and other Local Support related to reduced fares. (b) Collision Accidents reportable per NTD Definition. (c) Total System Failures per NTD Definition. (d) Major System Failures per NTD Definition.



Monthly Performance Scorecard

May, FY 2026 -- System - System-Wide

All Routes

Performance Indicators & Data	May - FY 2026	May - FY 2025	Percentage Variance	FY 2026 YTD	FY 2025 YTD	YTD Variance	Year To Date Performance
Farebox Recovery Ratio	26.62%	8.36%	218.42%	19.48%	28.71%	(32.15%)	
Operating Costs Per Revenue Hour	\$150.40	\$148.53	1.26%	\$161.75	\$141.06	14.67%	
Passenger Revenue Per Revenue Hour (a)	\$40.03	\$12.41	222.56%	\$31.51	\$40.50	(22.20%)	
Subsidy Per Revenue Hour	\$110.37	\$136.12	(18.92%)	\$130.24	\$100.56	29.51%	
Operating Cost Per Revenue Mile	\$10.32	\$9.67	6.72%	\$11.25	\$9.48	18.67%	
Passenger Revenue Per Revenue Mile	\$2.75	\$0.81	239.51%	\$2.19	\$2.72	(19.49%)	
Subsidy Per Revenue Mile	\$7.57	\$8.86	(14.56%)	\$9.06	\$6.76	34.02%	
Operating Costs Per Passenger	\$28.53	\$20.43	39.65%	\$17.82	\$11.03	61.56%	
Passenger Revenue Per Passenger (Avg Fare) (a)	\$7.59	\$1.71	343.86%	\$3.47	\$3.17	9.46%	
Subsidy Per Passenger	\$20.94	\$18.72	11.86%	\$14.35	\$7.86	82.57%	
Operating Cost Per Passenger Mile	\$0.00	\$0.00	0.00%	\$0.00	\$0.00	0.00%	
Passenger Revenue Per Passenger Mile (a)	\$0.00	\$0.00	0.00%	\$0.00	\$0.00	0.00%	
Subsidy Per Passenger Mile	\$0.00	\$0.00	0.00%	\$0.00	\$0.00	0.00%	
Passengers Per Revenue Hour	5.3	7.3	(27.51%)	9.1	12.8	(29.01%)	
Passengers Per Revenue Mile	0.36	0.47	(23.40%)	0.63	0.86	(26.74%)	
Revenue Miles Between NTD Reportable Accidents (b)	0	0	0.00%	0	0	0.00%	
Percentage of Trips On Time	77.0%	68.0%	13.20%	69.7%	64.2%	8.51%	
Passengers Served Between Complaints	2,511	2,409	4.23%	3,524	6,074	(41.98%)	
Complaints Per 100,000 Passengers	39.83	41.52	(4.07%)	28.38	16.46	72.42%	
Revenue Miles Between NTD System Failures (c)	0	61,033	(100.00%)	43,600	29,966	45.50%	
Total Miles Between Total NTD System Failures (c)	0	65,120	(100.00%)	46,701	32,103	45.47%	
Total Miles Between Major NTD System Failures (d)	0	0	0.00%	67,929	89,175	(23.83%)	
Passengers	22,596	28,904	(21.82%)	440,493	643,839	(31.58%)	
Passenger Miles	0	0	0.00%	0	0	0.00%	
Revenue Hours	4,286	3,975	7.83%	48,534	50,351	(3.61%)	
Total Hours	4,646	4,379	6.10%	52,606	55,256	(4.79%)	
Revenue Miles	62,453	61,033	2.33%	697,600	749,143	(6.88%)	
Total Miles	67,078	65,120	3.01%	747,222	802,571	(6.90%)	
Operating Costs	\$644,635	\$590,388	9.19%	\$7,850,486	\$7,102,551	10.53%	
Passenger Revenue (a)	\$171,586	\$49,334	247.81%	\$1,529,262	\$2,039,264	(25.01%)	
Operating Subsidy	\$473,049	\$541,054	(12.57%)	\$6,321,224	\$5,063,287	24.84%	
NTD Reportable Accidents (b)	0	0	0.00%	0	0	0.00%	
Total Roadcalls (NTD System Failures) (c)	0	1	(100.00%)	16	25	(36.00%)	
Major Mechanical Failures (Roadcalls) (d)	0	0	0.00%	11	9	22.22%	
Complaints	9	12	(25.00%)	125	106	17.92%	
Trips On Time	13,943	14,539	(4.10%)	134,580	112,061	20.10%	
On-Time Performance Trips Sampled	18,108	21,376	(15.29%)	193,233	174,585	10.68%	

(a) Includes Auxiliary Revenues and other Local Support related to reduced fares. (b) Collision Accidents reportable per NTD Definition. (c) Total System Failures per NTD Definition. (d) Major System Failures per NTD Definition.

Monthly Performance Scorecard

June, FY 2026 -- System - System-Wide

All Routes

Performance Indicators & Data	June - FY 2026	June - FY 2025	Percentage Variance	FY 2026 YTD	FY 2025 YTD	YTD Variance	Year To Date Performance
Farebox Recovery Ratio	79.58%	(8.93%)	(991.15%)	14.10%	9.50%	48.42%	
Operating Costs Per Revenue Hour	\$20.61	\$289.00	(92.87%)	\$131.41	\$157.42	(16.52%)	
Passenger Revenue Per Revenue Hour (a)	\$16.40	(\$25.80)	(163.57%)	\$18.53	\$14.95	23.95%	
Subsidy Per Revenue Hour	\$4.21	\$314.80	(98.66%)	\$112.88	\$142.47	(20.77%)	
Operating Cost Per Revenue Mile	\$0.81	\$12.27	(93.40%)	\$5.23	\$6.14	(14.82%)	
Passenger Revenue Per Revenue Mile	\$0.65	(\$1.10)	(159.09%)	\$0.74	\$0.58	27.59%	
Subsidy Per Revenue Mile	\$0.17	\$13.37	(98.73%)	\$4.49	\$5.55	(19.10%)	
Operating Costs Per Passenger	\$5.09	\$76.05	(93.31%)	\$30.31	\$35.69	(15.07%)	
Passenger Revenue Per Passenger (Avg Fare) (a)	\$4.05	(\$6.79)	(159.65%)	\$4.27	\$3.39	25.96%	
Subsidy Per Passenger	\$1.04	\$82.84	(98.74%)	\$26.03	\$32.30	(19.41%)	
Operating Cost Per Passenger Mile	\$0.27	\$3.23	(91.64%)	\$1.77	\$1.63	8.59%	
Passenger Revenue Per Passenger Mile (a)	\$0.22	(\$0.29)	(175.86%)	\$0.25	\$0.15	66.67%	
Subsidy Per Passenger Mile	\$0.06	\$3.52	(98.30%)	\$1.52	\$1.47	3.40%	
Passengers Per Revenue Hour	4.1	3.8	6.58%	4.3	4.4	(1.59%)	
Passengers Per Revenue Mile	0.16	0.16	0.00%	0.17	0.17	0.00%	
Revenue Miles Between NTD Reportable Accidents (b)	0	0	0.00%	0	0	0.00%	
Percentage of Trips On Time	100.0%	90.5%	10.49%	91.4%	78.9%	15.86%	
Passengers Served Between Complaints	21,555	6,120	252.21%	9,808	4,910	99.76%	
Complaints Per 100,000 Passengers	4.64	16.34	(71.60%)	10.20	20.37	(49.93%)	
Revenue Miles Between NTD System Failures (c)	0	16,047	(100.00%)	18,573	20,718	(10.35%)	
Total Miles Between Total NTD System Failures (c)	0	16,908	(100.00%)	19,528	21,791	(10.39%)	
Total Miles Between Major NTD System Failures (d)	0	97,692	(100.00%)	211,962	109,836	92.98%	
Passengers	150,884	134,632	12.07%	1,912,474	1,777,552	7.59%	
Passenger Miles	2,816,028	3,172,576	(11.24%)	32,656,745	38,989,616	(16.24%)	
Revenue Hours	37,299	35,430	5.27%	441,058	402,986	9.45%	
Total Hours	41,518	39,084	6.23%	486,566	442,908	9.86%	
Revenue Miles	948,345	834,442	13.65%	11,088,213	10,338,180	7.25%	
Total Miles	997,825	879,231	13.49%	11,657,926	10,873,734	7.21%	
Operating Costs	\$768,681	\$10,239,370	(92.49%)	\$57,959,925	\$63,438,407	(8.64%)	
Passenger Revenue (a)	\$611,701	(\$914,013)	(166.92%)	\$8,174,678	\$6,026,428	35.65%	
Operating Subsidy	\$156,980	\$11,153,383	(98.59%)	\$49,785,247	\$57,411,978	(13.28%)	
NTD Reportable Accidents (b)	0	0	0.00%	0	0	0.00%	
Total Roadcalls (NTD System Failures) (c)	0	52	(100.00%)	597	499	19.64%	
Major Mechanical Failures (Roadcalls) (d)	0	9	(100.00%)	55	99	(44.44%)	
Complaints	7	22	(68.18%)	195	362	(46.13%)	
Trips On Time	3,371	18,765	(82.04%)	178,400	336,284	(46.95%)	
On-Time Performance Trips Sampled	3,371	20,733	(83.74%)	195,219	426,360	(54.21%)	

(a) Includes Auxiliary Revenues and other Local Support related to reduced fares. (b) Collision Accidents reportable per NTD Definition. (c) Total System Failures per NTD Definition. (d) Major System Failures per NTD Definition.

Monthly Performance Scorecard

May, FY 2026 -- System - System-Wide

All Routes

Performance Indicators & Data	May - FY 2026	May - FY 2025	Percentage Variance	FY 2026 YTD	FY 2025 YTD	YTD Variance	Year To Date Performance
Farebox Recovery Ratio	6.18%	5.63%	9.77%	5.78%	7.51%	(23.04%)	Fails to Meet Target
Operating Costs Per Revenue Hour	\$169.80	\$171.13	(0.78%)	\$147.20	\$135.42	8.70%	Exceeds Target
Passenger Revenue Per Revenue Hour (a)	\$10.49	\$9.63	8.93%	\$8.50	\$10.16	(16.34%)	
Subsidy Per Revenue Hour	\$159.31	\$161.50	(1.36%)	\$138.70	\$125.26	10.73%	
Operating Cost Per Revenue Mile	\$9.19	\$9.26	(0.76%)	\$7.97	\$6.95	14.68%	Exceeds Target
Passenger Revenue Per Revenue Mile	\$0.57	\$0.52	9.62%	\$0.46	\$0.52	(11.54%)	
Subsidy Per Revenue Mile	\$8.63	\$8.74	(1.26%)	\$7.51	\$6.43	16.80%	
Operating Costs Per Passenger	\$27.10	\$27.14	(0.15%)	\$25.17	\$23.33	7.89%	Exceeds Target
Passenger Revenue Per Passenger (Avg Fare) (a)	\$1.67	\$1.53	9.15%	\$1.45	\$1.75	(17.14%)	
Subsidy Per Passenger	\$25.42	\$25.61	(0.74%)	\$23.71	\$21.58	9.87%	
Operating Cost Per Passenger Mile	\$0.00	\$0.00	0.00%	\$0.00	\$0.00	0.00%	
Passenger Revenue Per Passenger Mile (a)	\$0.00	\$0.00	0.00%	\$0.00	\$0.00	0.00%	
Subsidy Per Passenger Mile	\$0.00	\$0.00	0.00%	\$0.00	\$0.00	0.00%	
Passengers Per Revenue Hour	6.3	6.3	(0.63%)	5.9	5.8	0.69%	Fails to Meet Target
Passengers Per Revenue Mile	0.34	0.34	0.00%	0.32	0.30	6.67%	
Revenue Miles Between NTD Reportable Accidents (b)	0	0	0.00%	0	0	0.00%	
Percentage of Trips On Time	75.1%	75.1%	0.04%	74.3%	76.7%	(3.18%)	
Passengers Served Between Complaints	0	17,631	(100.00%)	9,098	10,829	(15.98%)	
Complaints Per 100,000 Passengers	0.00	5.67	(100.00%)	10.99	9.23	19.07%	
Revenue Miles Between NTD System Failures (c)	0	0	0.00%	0	218,119	(100.00%)	
Total Miles Between Total NTD System Failures (c)	0	0	0.00%	0	234,060	(100.00%)	
Total Miles Between Major NTD System Failures (d)	0	0	0.00%	0	0	0.00%	
Passengers	17,520	17,631	(0.63%)	191,051	194,927	(1.99%)	Exceeds Target
Passenger Miles	0	0	0.00%	0	0	0.00%	
Revenue Hours	2,796	2,796	0.00%	32,662	33,577	(2.73%)	
Total Hours	3,314	3,314	0.00%	37,263	37,503	(0.64%)	
Revenue Miles	51,645	51,645	0.00%	603,101	654,358	(7.83%)	
Total Miles	54,754	54,754	0.00%	643,966	702,181	(8.29%)	
Operating Costs	\$474,767	\$478,480	(0.78%)	\$4,807,867	\$4,547,148	5.73%	
Passenger Revenue (a)	\$29,330	\$26,930	8.91%	\$277,781	\$341,288	(18.61%)	
Operating Subsidy	\$445,437	\$451,550	(1.35%)	\$4,530,086	\$4,205,859	7.71%	
NTD Reportable Accidents (b)	0	0	0.00%	0	0	0.00%	
Total Roadcalls (NTD System Failures) (c)	0	0	0.00%	0	3	(100.00%)	
Major Mechanical Failures (Roadcalls) (d)	0	0	0.00%	0	0	0.00%	
Complaints	0	1	(100.00%)	21	18	16.67%	
Trips On Time	8,416	18,767	(55.16%)	94,838	71,655	32.35%	
On-Time Performance Trips Sampled	11,204	24,992	(55.17%)	127,689	93,410	36.70%	

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