



IMPLEMENTATION PLAN

FREQUENTLY ASKED QUESTIONS

WHAT IS SB 960?

California Senate Bill 960 (SB 960) is a state law, passed in 2024, that requires Caltrans to incorporate Complete Streets improvements into State Highway System (SHS) projects so the highways work for everyone who uses them, and to report publicly on progress every four years.

WHAT ARE COMPLETE STREETS?

Complete Streets are roadways designed to allow motorists, pedestrians, cyclists, transit riders, and people of all ages and abilities to move safely along and across. The intent is not to add every mode to every road, but to ensure that each road appropriately serves the people and uses it is built for.

WHY IS SBCTA PREPARING THE 360° FOR 960 IMPLEMENTATION PLAN?

SB 960 sets the statewide requirement. The 360° for 960 Implementation Plan is how San Bernardino County prepares to meet it, identifying where Complete Streets improvements are needed most along the SHS so they can be considered as future highway projects are Planned and funded. Preparing the Plan now means communities will have a clear, shared set of priorities in place when those opportunities arise.

WHAT KINDS OF IMPROVEMENTS COULD THIS PLAN IDENTIFY?

Examples include:

- Filling gaps in sidewalks and improving pedestrian crossings
- Adding bicycle facilities for riders of all comfort levels
- Improving curb ramps and other accessibility features
- Making bus stops and transit connections safer and more accessible
- Adding lighting, signage, and other safety improvements
- Improving signal timing and intersections so they work effectively for all modes.

WILL THIS PLAN ADD TRAFFIC LANES OR WIDEN FREEWAYS?

No. This study focuses on safety, accessibility, and connectivity for people walking, biking, using a wheelchair, and riding transit. It does not add general purpose travel lanes, widen freeways, or change transit routes or service levels.

WHAT IS THE TIMELINE OF THE PROJECT?

The project evaluates existing conditions along the SHS, identifies transportation needs and barriers, coordinates with local agencies and stakeholders, and gathers community input to develop recommendations for future implementation.



GET INVOLVED

Share your experience traveling by car, foot, bike, or transit along the SHS in San Bernardino County.



Take the survey by scanning the QR code or visiting:
goSBCTA.com/360for960



STAY CONNECTED

877-55-SBCTA ▪ info@goSBCTA.com
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PLAN.
BUILD.
MOVE.

WHY IS PUBLIC FEEDBACK IMPORTANT?

Input from residents, businesses, and stakeholders helps SBCTA identify challenges that may not be reflected in technical data alone, and helps ensure the final recommendations reflect local priorities.

WILL EVERY IMPROVEMENT IDENTIFIED IN THE PLAN BE BUILT?

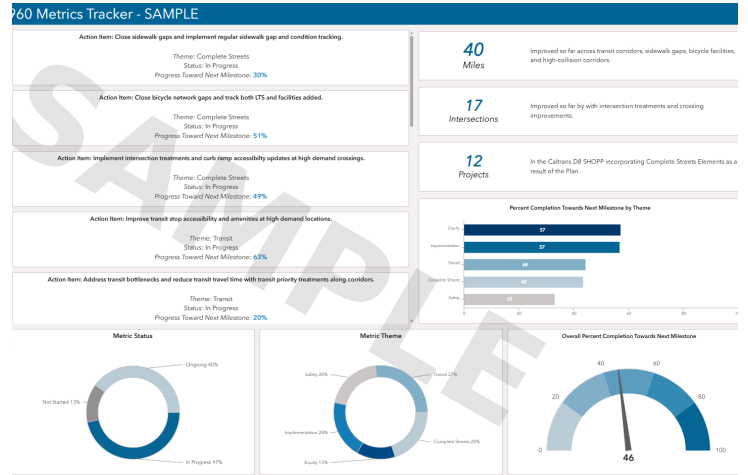
Not automatically. The Plan creates a prioritized set of needs and recommendations that Caltrans, SBCTA, and local agencies can draw from as highway projects are Planned and funding becomes available. Caltrans remains the decision maker for projects on the SHS.

HOW CAN I PROVIDE FEEDBACK?

Community members can stay involved throughout the study by taking the online survey, attending community events, and visiting the project website at goSBCTA.com/360for960 to explore the interactive StoryMap, sign up for updates, and learn about upcoming engagement opportunities. Feedback gathered throughout the Planning process will help shape the final Plan.

HOW WILL PROGRESS BE TRACKED?

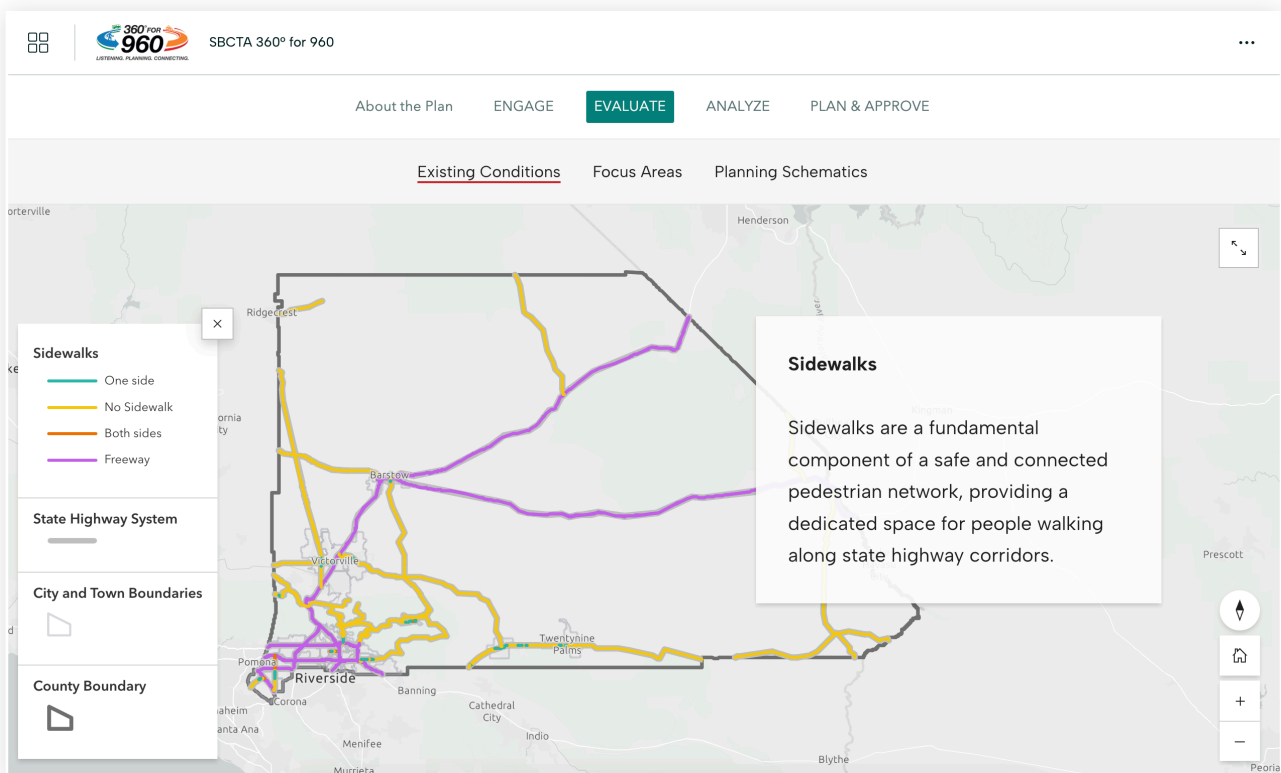
The Plan will set measurable targets for the next 4, 8, and 12 years and report on progress through a public online dashboard, so residents can see how improvements are delivered over time.



LEARN MORE USING OUR INTERACTIVE STORY MAP

goSBCTA.com/360for960

The project website also hosts an interactive StoryMap, upcoming event information, and a sign-up for email updates.



STAY CONNECTED

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